

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HCA-0027	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 03/19/2015
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NAME OF PROVIDER OR SUPPLIER PREMIER HEALTH SERVICES, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 7600 GEORGIA AVENUE, NW, SUITE 323 WASHINGTON, DC 20012	APR - 3 2015
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
H 000	<p>INITIAL COMMENTS</p> <p>An annual survey was conducted from March 17, 2015 through March 19, 2015, to determine compliance with Title 22 DCMR, Chapter 39 (Home Care Agencies Regulations). The Home Care Agency provided home care services to one hundred and twenty eight (128) patients and employed two hundred (200) employees. The findings of the survey were based on observations, record reviews and interviews with patients and staff.</p> <p>Please Note: Listed below are abbreviations used in this report.</p> <p>Personal Care Aide - PCA Plan of Care - POC Registered Nurse RN</p>	H 000	<p>Agency Accepts this tag with the following plan of corrections.</p> <p>All current RN's shall receive In-Service training on this deficiency report and at this in-service the RN will be re-educated on the standards/ requirements for a supervisory nurse.</p> <p>For the month of April 2015, Agency requested from each RN a schedule for all his/her supervisory visits for each client. Agency instructed each RN to front load all supervisory visits for the first 24 days of the month. To ensure compliance, a weekly reconciliation will be performed by the clinical manager to verify that all scheduled visits were completed for the previous week. Any visits that were not completed as scheduled, will be rescheduled for the last 6 days of the month. Agency's Clinical Manager will remind the RN of the rescheduled visit(s) and verify each visit has been completed.</p> <p>As of May 2015 all supervisory RN visits will be pre-scheduled in the clinical system based on the schedule submitted by the nurse for the month of April. At the beginning of the month, a visit schedule will be printed and given to each nurse, so that each nurse has a hard copy of the visits they are required to make. To ensure compliance, a weekly reconciliation will be performed by the clinical manager to verify that all scheduled visit were completed for the previous week.</p>	4/30/15
H 391	<p>3915.7 HOME HEALTH & PERSONAL CARE AIDE SERVICE</p> <p>Each home health or personal care aide shall be supervised by a registered nurse or other health professional for performing tasks specific to that profession. On-site supervision of skilled services shall take place at least once every two (2) weeks. On-site supervision of all other services shall take place at least once every sixty-two (62) calendar days.</p> <p>This Statute is not met as evidenced by: Based on record review and interview, the HCA failed to ensure that the skilled nurse (RN) conducted onsite supervision of PCA's in accordance with the POC for one (1) of the ten (10) patients in the sample. (Patient #7)</p> <p>The finding includes:</p>	H 391		

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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: *D. W. Prunty* TITLE: *Administrator* (X6) DATE: *4/3/15*

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H 391	<p>Continued From page 1</p> <p>On March 17, 2015, beginning at 3:03 p.m., review of Patient #7's record revealed a POC with the certification period of December 31, 2015 through June 28, 2015. The POC revealed that the skilled nurse was to supervise the PCA every 30 to 62 days. Further review of the record failed to evidence that the skilled nurse supervised the PCA after December 31, 2014.</p> <p>Interview with the Assistant Administrative on March 18, 2015, at 11:50 a.m., revealed that the skilled nurse did not supervise the PCA in January and February of 2015. Further interview revealed that the agency will start ensuring that the skilled nurse supervise the PCA as ordered in the POC.</p>	H 391	<p>Any visits that were not completed as scheduled, will be rescheduled for the last 6 days of the month. Agency's Clinical Manager will remind the nurse of the rescheduled visit and verify each visit has been completed.</p> <p>If for any reason, the responsible RN is unable to perform a supervisory visit within the 62 days, Agency's Clinical Manager or DON will conduct the supervisory visit.</p> <p>Note: Any changes to a RN's caseload (i.e new clients, discharges) will be made in the clinical system and therefore each month the visit schedule will be accurate.</p>	