Received 1/29/18

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FORM APPROVED

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING: B. WING	(X3) DATE SURVEY COMPLETED
	HCA-0031		12/28/2017

NAME OF PROVIDER OR SUPPLIER: LINAC SERVICES, INC

STREET ADDRESS, CITY, STATE, ZIP CODE: 6856 EASTERN AVENUE, NE, SUITE 320A WASHINGTON, DC 20012

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
H 000	INITIAL COMMENTS An annual survey was conducted from December 20, 2017 through December 28, 2017 to determine compliance with the District of Columbia's Home Care Agency Regulations (Title 22 B DCMR Chapter 39). The Home Care Agency provides home care services to one hundred fifty-nine (159) patients and employs two hundred nineteen (219) staff. The findings of the survey were based on a review of fifteen (15) active patient records, three (3) discharged patient records, twenty-one (21) employee records, and six (6) complaints. The findings were also based on four (4) home visits, ten (10) telephone interviews, and interviews with patients/family and staff. Listed below are abbreviations used throughout the body of this report: HCA - Home Care Agency RN - Registered Nurse LPN - Licensed Practical Nurse HHA - Home Health Aide	H 000	Please start typing your responses here. **Corrective actions:** We will update the contractor's agreement to include the location where services will be provided Will ensure the contractors signs the addendum. **Systemic Changes** Administrative meeting to be arranged to discuss location/jurisdiction where services are to be rendered. Contracts cover all the wards of the District of Columbia. **Monitoring plan** Our ongoing GPS Clock In and Out System to ascertain that the services are provided in the agreed Location/Jurisdiction: **The District of Columbia** A yearly Mock Surveys by the Administrator To evaluate compliance	1/31/18 1/31/18
H 121	3906.1(b) CONTRACTOR AGREEMENTS If a home care agency offers a service that is provided by a third party or contractor, agreements between the home care agency and the contractor for the provision of home care services shall be in writing and shall include, at a minimum, the following: (b) The location where services are to be provided; This Statute is not met as evidenced by: Based on record review and interview, the HCA	H 121		

Health Regulation & Licensing Administration

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: Nneka Ewelike

TITLE: Administrator

(X6) DATE: 01/29/18

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H 121	Continued From page 1 failed to include the location where services were to be provided in its "Contractual Agreement" for seventeen (17) of seventeen (17) contracts (RNs #1, #3, and #15; LPNs #4, #5, #6, #7, #9, #10, #12, #13, 14, #16, #17, and #18; and HHAs #8 and #21). Findings included: During an interview on December 20, 2017 at 9:51AM, the HCA's quality assurance staff stated that some of the agency's nursing and home care services were provided through "contractual agreements." On December 20, 2017 at 12:15PM through December 21, 2017, review of personnel records showed the agency obtained "contractual agreements" with RNs #1, #3, and #15; LPNs #4, #5, #6, #7, #9, #10, #12, #13, 14, #16, #17, and #18; and HHAs #8 and #21). Review of the contracts for the aforementioned staff showed that the location where services would be provided was not defined in the agreements. On December 21, 2017 at 12:43PM, an interview with the Administrator was conducted to verify evidence of where within the written agreement the location of services provision was specified. It should be noted that the Administrator verified that the location of services provision was not included in any of the "contractual agreements." At the time of the survey, the Administrator agreed to ensure that the location would be added to each of the HCA's "contractual agreements."	H 121	Please start typing your responses here. **Corrective actions:** We will update the contractor's agreement to include the location where services will be provided Will ensure the contractors signs the addendum. **Systemic Changes** Administrative meeting to be arranged to discuss location/jurisdiction where services. are to be rendered. Contracts cover all the wards of the District of Columbia. **Monitoring plan** Our ongoing GPS Clock In and Out System to ascertain that the services are provided in the agreed Location/Jurisdiction: **The District of Columbia** A yearly Mock Surveys by the Administrator To evaluate compliance	1/31/18 1/31/18