

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HCA-0031	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/16/2015
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Department of Health
Health Regulation & Licensing Administration
Intermediate Care Facilities Division
399 North Capitol St., N.E.
Washington, D.C. 20002
Received 11/30/15

NAME OF PROVIDER OR SUPPLIER LINAC SERVICES, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 6856 EASTERN AVENUE, NE, SUITE 120A WASHINGTON, DC 20012
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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H 000	<p>INITIAL COMMENTS</p> <p>An annual survey was conducted from October 14, 2015, through October 16, 2015, to determine compliance with Title 22B DCMR, Chapter 39 (Home Care Agencies Regulations). The Home Care Agency provides home care services to one hundred ten (110) patients and employs one hundred fifty (150) employees. The findings of the survey were based on observations, interviews with patients and staff, and record reviews (ten (10) patient records and fifteen (15) personnel records).</p> <p>Please Note: Listed below are abbreviations used in this report.</p> <p>Gram (gm) Home Health Aide (HHA) Home Care Agency (HCA) Intravenous (IV) Licensed Practical Nurse (LPN) Milliliter (ml) Personal Care Aide (PCA) Plan of Care (POC) Registered Nurse (RN) Total Parenteral Nutrition (TPN)</p>	H 000	<p>Corrective actions:</p> <p>LINAC will ensure that the Registered Nurse documents supervision of the care given to client by Linac staff monthly per the plan of care.</p> <p>LINAC will ensure that the registered nurses conduct monthly visits to assess client's current health status as stipulated in the plan of care except when the patient is unavoidably absent.</p> <p>Systematic changes to be made</p> <p>Staff re-orientation to the importance of complete documentation and compliance to Linac's policy on monthly supervisory and assessment visits. LINAC will change any nurse that continues to be non-compliant to patients plan of care.</p> <p>Monitoring plan</p> <p>The clinical personnel will contact the registered nurses to ensure the supervisory visits are completed within the first 25- days of every month. Clinical records of patients showing the registered nurse's supervisory visit will be available for review by the surveyors. Clinical meeting will be held every six months to re- educate /re-emphasis on the importance of supervisory visits and documentation. Chart audit will be held bi-monthly by the Quality Assurance Department.</p>	11/11/15
H 300	<p>3912.2(d) PATIENT RIGHTS & RESPONSIBILITIES</p> <p>Each home care agency shall develop policies to ensure that each patient who receives home care services has the following rights:</p> <p>(d) To receive treatment, care and services consistent with the agency/patient agreement and with the patient's plan of care;</p> <p>This Statute is not met as evidenced by:</p>	H 300	<p>11/11/15</p>	11/11/15

Health Regulation & Licensing Administration
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

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TITLE
D.O.N.

(X6) DATE
11/27/15

Health Regulation & Licensing Administration

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H 300	<p>Continued From page 1</p> <p>Based on record review and interview, the HCA failed to develop and implement a policy to ensure treatment, care and services were consistent with the patient's POC for three (3) of ten (10) patients in the sample. (Patient #4, #5 and #7)</p> <p>The findings include:</p> <p>1. On October 15, 2015, at approximately 11:30 a.m., a review of Patient # 4's clinical record revealed two (2) POCs' with certification periods of July 10, 2015, to September 9, 2015, and from September 8, 2015, to November 6, 2015. The physician orders contained in these POC's were for "RN visits monthly and two (2) visits as necessary (PRN) for sixty (60) days for evaluation and supervision of care, general physical assessment, assess cardiopulmonary status..." each visit. The PCA provides services seven (7) hours on Monday, four (4) hours Tuesday to Friday and eight (8) hours on Saturday for sixty (60) days to "assist client in activities of daily living for safety, assist with daily bath and grooming....".</p> <p>Further review of Patient #4's clinical record revealed the RN visited the patient on August 5, 2015, conducted an assessment of the patient, but failed to document supervision of care provided by the PCA. Additionally, the RN visited the patient on September 11, 2015, and documented supervision of care by the PCA but failed to conduct an assessment of the patient.</p> <p>2. On October 15, 2015, at approximately 1:30 p.m., a review of Patient # 5's clinical record revealed two (2) POCs' with certification periods of July 22, 2015, to September 19, 2015, and</p>	H 300	<p>Corrective actions: LINAC will ensure that the Registered Nurse documents supervision of the care given to client by Linac staff monthly per the plan of care.</p> <p>LINAC will ensure that the registered nurses conduct monthly visits to assess client's current health status as stipulated in the plan of care except when the patient is unavoidably absent.</p> <p>Systematic changes to be made</p> <p>Staff re-orientation to the importance of complete documentation and compliance to Linac's policy on monthly supervisory and assessment visits. LINAC will change any nurse that continues to be non-compliant to patients plan of care.</p> <p>Monitoring plan</p> <p>The clinical personnel will contact the registered nurses to ensure the supervisory visits are completed within the first 25- days of every month. Clinical records of patients showing the registered nurse's supervisory visit will be available for review by the surveyors. Clinical meeting will be held every six months to re- educate /re-emphasis on the importance of supervisory visits and documentation. Chart audit will be held bi-monthly by the</p>	<p>11/11/15</p> <p>11/11/15</p> <p>11/11/15</p>

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H 300	<p>Continued From page 2</p> <p>from September 20, 2015, to November 18, 2015. These POCs' contained physician orders for "RN visits monthly and two (2) visits as necessary (PRN) for sixty (60) days for evaluation and supervision of care, general physical assessment, assess cardiopulmonary status, q visit... " LPN visits ten (10) hours a day, seven (7) days a week for sixty (60) days to "administer medications and treatments per doctors ' orders. Use G-Tube feeding and meds administration...."</p> <p>Further review of Patient #5's clinical record revealed the RN visited the patient on August 17, 2015, conducted an assessment of the patient, but failed to document supervision of care provided by the LPN. Additionally, there was no documented evidence in the clinical record that the RN visited the patient during the month of September 2015, to conduct an assessment or supervision of care.</p> <p>3. On October 15, 2015, at approximately 12:30 p.m., a review of Patient # 7's clinical record revealed a POC with certification period of August 19, 2015, to October 17, 2015. This POC contained physician orders for "RN visits monthly and two (2) visits as necessary (PRN) for sixty (60) days for evaluation and supervision of care, general physical assessment, assess cardiopulmonary status, q visit... " PCA visits four (4) hours a day, seven (7) days a week for sixty (60) days to "assist client in activities of daily living for safety, assist with daily bath and grooming...."</p> <p>Further review of Patient #7's clinical record revealed the RN visited the patient on August 20, 2015, conducted an assessment of the patient, but failed to document supervision of care provided by the PCA. Additionally, there was no</p>	H 300	<p>Corrective actions: LINAC will ensure that the Registered Nurse documents supervision of the care given to client by Linac staff monthly per the plan of care.</p> <p>LINAC will ensure that the registered nurses conduct monthly visits to assess client's current health status as stipulated in the plan of care except when the patient is unavoidably absent.</p> <p>Systematic changes to be made</p> <p>Staff re-orientation to the importance of complete documentation and compliance to Linac's policy on monthly supervisory and assessment visits. LINAC will change any nurse that continues to be non -compliant to patients plan of care.</p> <p>Monitoring plan</p> <p>The clinical personnel will contact the registered nurses to ensure the supervisory visits are completed within the first 25- days of every month. Clinical records of patients showing the registered nurse's supervisory visit will be available for review by the surveyors. Clinical meeting will be held every six months to re- educate /re-emphasis on the importance of supervisory visits and documentation. Chart audit will be held bi-monthly by the</p>	<p>11/11/15</p> <p>11/11/15</p> <p>11/11/15</p>

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H 300 Continued From page 3

documented evidence in the clinical record that the RN visited the patient on September 2015, to conduct an assessment or supervision of care.

During a face to face interview with the administrator on October 15, 2015, at approximately 3:20 p.m., the administrator stated that the agency had recently revised their supervisory and nursing assessment form by condensing it into one document. The administrator confirmed the finding of the surveyors.

H 300

H 390 3915.6 HOME HEALTH & PERSONAL CARE AIDE SERVICE

After the first year of service, each aide shall be required to obtain at least twelve (12) hours of continuing education or in-service training annually, which shall include information that will help maintain or improve his or her performance. This training shall include a component specifically related to the care of persons with disabilities.

This Statute is not met as evidenced by:
Based on record review and interview, the HCA failed to ensure that after the first year of service, HHA's complete at least twelve (12) hours of continuing education or in-service training annually for three (3) of eight (8) HHA's in the sample. (Employees' #6, #7, #8)

The findings include:

1. On October 15, 2015, starting at approximately 10:00 a.m., review of Employee #6's personnel record revealed that the HHA was

H 390

Corrective actions:

LINAC will ensure that all Home health Aides receives twelve hours of in-service yearly.

All Home Health Aides must attend the quarterly in-services trainings organized by Linac Home health Agency.

Linac agency will re-orient all the home Health aides on the importance of the Yearly twelve hours in-service training requirement needed for compliance to Department of health regulation.

Systematic changes to be made

LINAC will remove any home health aide from patients care who did not attend the in-service training and did not obtain the required training elsewhere as at when due.

Linac will provide make up trainings each quarter

12/30/15

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H 390	<p>Continued From page 4</p> <p>hired at the HCA on October 3, 2013. There was no documented evidence that the HHA had attended twelve (12) hours of in-service training for the year 2014.</p> <p>2. On October 15, 2015, starting at approximately 10:20 a.m., review of Employee #7's personnel record revealed that the HHA was hired at the HCA on September 9, 2013. There was no documented evidence that the HHA had attended twelve (12) hours of in-service training for the year 2014.</p> <p>3. On October 15, 2015, starting at approximately 10:45 a.m., review of Employee #8's personnel record revealed that the HHA was hired at the HCA on August 20, 2013. There was no documented evidence that the HHA had attended twelve (12) hours of in-service training for the year 2014.</p> <p>During an interview with the Administrator on October 15, 2015, at approximately 3:00 p.m., the Administrator stated that he/she will ensure that the HHA's receive twelve (12) hours of in-service annually.</p> <p>This is a repeat citation.</p>	H 390	<p>Monitoring plan</p> <p>The personnel department will monitor compliance to this standard. Any home health aide that misses the quarterly class and its make up class will be notified immediately and evidence of such training required within fourteen days of notification in order to continue to work..</p> <p>LINAC will provide documents to support compliance to this regulation. Employee file / in-service audit three times a year.</p>	12/30/15
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H 411	<p>3915.11(f) HOME HEALTH & PERSONAL CARE AIDE SERVICE</p> <p>Home health aide duties may include the following:</p> <p>(f) Observing, recording, and reporting the patient's physical condition, behavior, or appearance;</p>	H 411		
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H 411	<p>Continued From page 5</p> <p>This Statute is not met as evidenced by: Based on record review and interview, it was determined that the HCA failed to ensure that HHAs documented the patient's physical condition, behavior or appearance on the medical record for one (1) of ten (10) patients in the sample that were receiving HHA services. (Patient #7)</p> <p>The finding includes:</p> <p>On October 15, 2015, at approximately 12:30 p.m., a review of Patient # 7's clinical record revealed a POC with certification period of August 19, 2015, to October 17, 2015. This POC contained physician orders for "RN visits monthly and two (2) visits as necessary (PRN) for sixty (60) days for evaluation and supervision of care, general physical assessment, assess cardiopulmonary status, q visit..." PCA visits four (4) hours a day, seven (7) days a week for sixty (60) days to "assist client in activities of daily living for safety, assist with daily bath and grooming...."</p> <p>Further review of the PCA notes in record #7 failed to reveal that the PCA documented the patient's physical condition, behavior or appearance on the medical record.</p> <p>During a face to face interview with the administrator October 22, 2015, at approximately 3:20 p.m., the administrator confirmed the surveyor's finding and stated that he/she will conduct an in-service to instruct the aides on documentation.</p>	H 411	<p>Corrective actions: LINAC will ensure proper and complete Documentation of patient's physical condition/ behavior/ and appearance by the home health aide each day of care.</p> <p>Systematic changes to be made LINAC will re-orient all home health aides On proper and complete documentation Home health aides with incomplete documentation to make corrections immediately. One on one training for home health aides that continues to document poorly. Suspension of any home health aide who refuses to follow the teaching regardless of all training given.</p> <p>Monitoring plan Quick review of all home health aides notes on a weekly basis before filling Chart audit done by quality assurance department every sixty days</p>	<p>12/15/15</p> <p>12/15/15</p> <p>12/15/15</p>

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<p>H 450</p> <p>H 450</p>	<p>Continued From page 6</p> <p>3917.1 SKILLED NURSING SERVICES</p> <p>Skilled nursing services shall be provided by a registered nurse, or by a licensed practical nurse under the supervision of a registered nurse, and in accordance with the patient's plan of care.</p> <p>This Statute is not met as evidenced by: Based on interview and record review, the HCA failed to ensure services were provided in accordance with the POC for three (3) of ten (10) patients in the sample receiving care. (Patients #4, #5 and #7)</p> <p>The findings include:</p> <p>1. On October 15, 2015, at approximately 11:30 a.m., a review of Patient # 4's clinical record revealed two (2) POCs' with certification periods of July 10, 2015, to September 9, 2015, and from September 8, 2015, to November 6, 2015. These POCs' contained physician orders for "RN visits monthly and two (2) visits as necessary (PRN) for sixty (60) days for evaluation and supervision of care, general physical assessment, assess cardiopulmonary status q visit...." PCA visits seven (7) hours on Monday, four (4) hours Tuesday to Friday and eight (8) hours on Saturday for sixty (60) days to "assist client in activities of daily living for safety, assist with daily bath and grooming...."</p> <p>Further review of Patient #4's clinical record revealed the RN visited the patient on August 5, 2015, conducted an assessment of the patient, but failed to document supervision of care provided by the PCA. Additionally, the RN visited the patient on September 11, 2015, and documented supervision of care by the PCA but</p>	<p>H 450</p> <p>H 450</p>	<p>Corrective actions: LINAC will ensure that the Registered Nurse documents supervision of the care given to client by Linac staff monthly per the plan of care.</p> <p>LINAC will ensure that the registered nurses conduct monthly visits to assess client's current health status as stipulated in the plan of care except when the patient is unavoidably absent.</p> <p>Systematic changes to be made</p> <p>Staff re-orientation to the importance of complete documentation and compliance to Linac's policy on monthly supervisory and assessment visits. LINAC will change any nurse that continues to be non-compliant to patients plan of care.</p> <p>Monitoring plan</p> <p>The clinical personnel will contact the registered nurses to ensure the supervisory visits are completed within the first 25- days of every month. Clinical records of patients showing the registered nurse's supervisory visit will be available for review by the surveyors. Clinical meeting will be held every six months to re- educate /re-emphasis on the importance of supervisory visits and documentation. Chart audit will be held bi-monthly by the Quality Assurance Department.</p>	<p>11/11/15</p> <p>11/11/15</p> <p>11/11/15</p>

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H 450	<p>Continued From page 7</p> <p>failed to conduct an assessment of the patient.</p> <p>2. On October 15, 2015, at approximately 1:30 p.m., a review of Patient # 5's clinical record revealed two (2) POCs' with certification periods of July 22, 2015, to September 19, 2015, and from September 20, 2015, to November 18, 2015. These POCs' contained physician orders for "RN visits monthly and two (2) visits as necessary (PRN) for sixty (60) days for evaluation and supervision of care, general physical assessment, assess cardiopulmonary status q visit...." LPN visits ten (10) hours a day, seven (7) days a week for sixty (60) days to "administer medications and treatments per doctor's order. Use G-Tube feeding and meds administration...."</p> <p>Further review of Patient #5's clinical record revealed the RN visited the patient on August 17, 2015, conducted an assessment of the patient, but failed to document supervision of care provided by the LPN. Additionally, there was no documented evidence in the clinical record that the RN visited the patient during the month of September 2015, to conduct an assessment or supervision of care.</p> <p>3. On October 15, 2015, at approximately 12:30 p.m., a review of Patient #7's clinical record revealed a POC with certification period of August 19, 2015, to October 17, 2015. This POC contained physician orders for "RN visits monthly and two (2) visits as necessary (PRN) for sixty (60) days for evaluation and supervision of care, general physical assessment, assess cardiopulmonary status q visit...." PCA visits four (4) hours a day, seven (7) days a week for sixty (60) days to "assist client in activities of daily living for safety, assist with daily bath and</p>	H 450	<p>Corrective actions:</p> <p>LINAC will ensure that the Registered Nurse documents supervision of the care given to client by Linac staff monthly per the plan of care.</p> <p>LINAC will ensure that the registered nurses conduct monthly visits to assess client's current health status as stipulated in the plan of care except when the patient is unavoidably absent.</p> <p>Systematic changes to be made</p> <p>Staff re-orientation to the importance of complete documentation and compliance to Linac's policy on monthly supervisory and assessment visits.</p> <p>LINAC will change any nurse that continues to be non-compliant to patients plan of care.</p> <p>Monitoring plan</p> <p>The clinical personnel will contact the registered nurses to ensure the supervisory visits are completed within the first 25- days of every month. Clinical records of patients showing the registered nurse's supervisory visit will be available for review by the surveyors. Clinical meeting will be held every six months to re- educate /re-emphasis on the importance of supervisory visits and documentation.</p> <p>Chart audit will be held bi-monthly by the Quality Assurance Department.</p>	<p>11/11/15</p> <p>11/11/15</p> <p>11/11/15</p>

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H 450	<p>Continued From page 8</p> <p>grooming...."</p> <p>Further review of Patient #7's clinical record revealed the RN visited the patient on August 20, 2015, conducted an assessment of the patient, but failed to document supervision of care provided by the PCA. Additionally, there was no documented evidence in the clinical record that the RN visited the patient on September 2015, to conduct an assessment or supervision of care.</p> <p>During a face to face interview with the administrator October 22, 2015(post survey), at approximately 3:20 p.m., the administrator stated that the agency had recently revised their supervisory and nursing assessment form by condensing it into one document. The administrator confirmed the finding of the surveyors.</p>	H 450		
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H 453	<p>3917.2(c) SKILLED NURSING SERVICES</p> <p>Duties of the nurse shall include, at a minimum, the following:</p> <p>(c) Ensuring that patient needs are met in accordance with the plan of care;</p> <p>This Statute is not met as evidenced by: Based on record review and interview, the skilled nurse failed to ensure that the patient's needs were met in accordance with their POC for one (1) of ten (10) patients in the sample. (Patient #1)</p> <p>The findings include:</p> <p>1a. On October 15, 2015, at 10:38 a.m., review of Patient #1's record revealed a POC with a</p>	H 453	<p>Corrective actions</p> <p>LINAC will ensure all staff follows the doctors order as contained in the plan of care.</p> <p>Linac will ensure that all staff are knowledgeable/ are able to implement all Linac agency emergency protocols.</p> <p>One on one clinical meeting held with skilled nurse taken care of patient #1.</p>	12/01/15
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H 453 Continued From page 10 H 453

September 29, 2015 - 124 bpm;
September 30, 2015 - 128 bpm; and
October 3, 2015 - 122 bpm.

At the time of survey, there was no documented evidence that the skilled nurse notified Patient #1's parents or PCP regarding the elevated heart rate.

During an interview on October 15, 2015 at 10:55 a.m., the administrator acknowledged that the skilled nurse did not follow the emergency protocol in the plan of care.

H 456 3917.2(f) SKILLED NURSING SERVICES H 456

Duties of the nurse shall include, at a minimum, the following:

(f) Supervision of services delivered by home health and personal care aides and household support staff, as appropriate;

This Statute is not met as evidenced by:
Based on record review and interview, the home care agency failed to document the supervision of services being delivered by each patient's personal care aide (PCA) or home health aide (HHA), for two (2) of the ten (10) sampled patients. (Patients #4 and #7)

The findings include:

1. On October 15, 2015, at approximately 11:30 a.m., a review of Patient # 4's clinical record revealed two (2) POCs' with certification periods of July 10, 2015, to September 9, 2015, and from September 8, 2015, to November 6, 2015. These

Corrective actions:

LINAC will ensure that the Registered Nurse documents supervision of the care given to client by Linac staff monthly visit per the plan of care are on file.

LINAC will ensure that the registered nurses conduct monthly visits to assess client's current health status as stipulated in the plan of care except when the patient is unavoidably absent.

11/11/15

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HCA-0031	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 10/16/2015
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NAME OF PROVIDER OR SUPPLIER LINAC SERVICES, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 6856 EASTERN AVENUE, NE, SUITE 320A WASHINGTON, DC 20012
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
H 456	<p>Continued From page 11</p> <p>POCs' contained physician orders for "RN visits monthly and two (2) visits as necessary (PRN) for sixty (60) days for evaluation and supervision of care, general physical assessment, assess cardiopulmonary status, q visit...." PCA visits seven (7) hours on Monday, four (4) hours Tuesday to Friday and eight (8) hours on Saturday for sixty (60) days to "assist client in activities of daily living for safety, assist with daily bath and grooming...."</p> <p>Further review of Patient #4's clinical record revealed the RN visited the patient on August 5, 2015, conducted an assessment of the patient, but failed to document supervision of care provided by the PCA.</p> <p>2. On October 15, 2015, at approximately 12:30 p.m., a review of Patient #7's clinical record revealed a POC with certification period of August 19, 2015, to October 17, 2015, with physician orders for "RN visits monthly and two (2) visits as necessary (PRN) for sixty (60) days for evaluation and supervision of care, general physical assessment, assess cardiopulmonary status, q visit...." PCA visits four (4) hours a day, seven (7) days a week for sixty (60) days to "assist client in activities of daily living for safety, assist with daily bath and grooming...."</p> <p>Further review of Patient #7's clinical record revealed the RN visited the patient on August 20, 2015, conducted an assessment of the patient, but failed to document supervision of care provided by the PCA. Additionally, there was no documented evidence in the clinical record that the RN supervision of the PCA service for the month of September 2015.</p>	H 456	<p>Systematic changes to be made</p> <p>Staff re-orientation to the importance of complete documentation and compliance to Linac's policy on monthly supervisory and assessment visits. LINAC will change any nurse that continues to be non-compliant to patients plan of care.</p> <p>Monitoring plan</p> <p>The clinical personnel will contact the registered nurses to ensure the supervisory visits are completed within the first 25- days of every month. Clinical records of patients showing the registered nurse's supervisory visit will be available for review by the surveyors. Clinical meeting will be held every six months to re- educate /re-emphasis on the importance of supervisory visits and documentation. Chart audit will be held bi-monthly by the Quality Assurance Department.</p>	<p>11/11/15</p> <p>11/11/15</p>

Health Regulation & Licensing Administration

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H 456	Continued From page 12 During a face to face interview with the administrator October 22, 2015, at approximately 3:20 p.m., the administrator confirmed the finding of the surveyors.	H 456		
H 490	<p>3920.1 INTRAVENOUS THERAPY SERVICES</p> <p>If intravenous therapy services are provided, they shall be provided in accordance with the patient's plan of care and administered by a registered nurse or licensed practical nurse who shall have training or experience in intravenous therapy.</p> <p>This Statute is not met as evidenced by: Based on record review and interview, the agency failed to ensure that IV services were provided in accordance to the patient's plan of care; and failed to ensure that IV solutions were administered by a registered nurse with training in IV therapy for one (1) of one (1) patient. (Patient #8)</p> <p>The findings include:</p> <p>1a. On October 15, 2015, at 11:15 a.m., review of Patient #8's medical record revealed a POC with a certification period of September 14, 2015 through November 12, 2015. The POC documented that the skilled nurse was to administer "TPN: 1600 ml x 20 hrs, D12%, P1.8%..." on Monday, Wednesday and Friday.</p> <p>1b. On October 15, 2015, at 11:30 a.m., review of physician orders revealed that Patient #8 was to receive TPN 1600 ml with Levocarnitine 118 mg added to each bag, IV daily over 20 hours, and lipids 6 gm per day at a rate of 2.5 ml per hour for 12 hours.</p>	H 490	<p>Corrective actions Linac will ensure that all the nurses administering intravenous treatments certification are on file before they assume duty.</p> <p>All the affected staff certifications are Documented Linac ensure receiving details of Parenteral rate and the adjustment of the made by the home infusion company. Linac will also ensure that the guardians are properly taught of any adjustment prior to giving it.</p> <p>Systematic Change LINAC's will be re-oriented on the need for double checking the pump setting agrees to the plan of care. Linac will be write out all updated settings on the pump. Employee's #1, certification will be on file</p> <p>Monitoring LINAC's quality assurance committee will perform employee's audit three times a year.</p>	<p>12/30/15</p> <p>12/30/15</p>

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HCA-0031	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/16/2015
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H 492 Continued From page 14

failed to include the flow rate in which the IV medication was to be administered on the IV service plan for one (1) of one (1) patient receiving IV therapy services. (Patient #8)

The finding includes:

On October 15, 2015, at 11:15 a.m., review of Patient #8's medical record revealed a POC with a certification period of September 14, 2015 through November 12, 2015. The POC documented that the skilled nurse was to administer "TPN: 1600 ml x 20 hrs, D12%, P1.8%..." The POC failed to indicate the flow rate of each infusion.

Review of the nursing flow sheets during the aforementioned certification period revealed that RN #1 and RN #3 administered the TPN at 84.2 ml per hour for 20 hours (1684 ml daily).

During an interview on October 15, 2015 at 12:58 p.m., the administrator acknowledged that the nurses administered 1684 ml daily, as opposed to the 1600 ml on the POC as ordered by the physician. The administrator also stated that the specifics of Patient #8's TPN and lipid order were unknown because this is a new patient.

H 492

Corrective Action

Linac will ensure that all plan of care for Patient #8 is updated to include the dosage, frequency, duration, mode of administration and all the medications administered.

Linac will ensure that the doctors order includes details of TPN and lipid rates and duration.

Linac will create a TPN/lipid form containing all the necessary details to be authorized by the doctor before services are started on any TPN/lipid patient .

Systematic changes to be made

LINAC will maintain an on going TPN/Lipids record for any change made By the doctor..

Staff to verify with the doctor of any discrepancy noted on the doctors order. Staff must notify the nursing administrator also for proper documentation and update.

Monitoring

The registered nurse supervisor will double check pump settings and doctors order during the monthly visits.

chart audit by Quality Assurance team .bi-monthly.

12/30/15

12/30/15

12/30/15