

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>HCA-0003</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING: _____	(X3) DATE SURVEY COMPLETED  <b>06/17/2014</b>
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NAME OF PROVIDER OR SUPPLIER  <b>HSC HOME HEALTH CARE, LLC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>1731 BUNKER HILL ROAD, NE WASHINGTON, DC 20017</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
H 000	<b>INITIAL COMMENTS</b> An annual survey was conducted from June 11, 2014, through June 18, 2014, to determine compliance with Title 22 DCMR, Chapter 39 (Home Care Agencies Regulations). The Home Care Agency provides home care services to ninety-nine (99) patients and employs one hundred thirty-five (135) employees to include professional and administrative staff. The findings of the survey were based on observations, record reviews and interviews with patient's families and staff.	H 000	Department of Health Health Regulation & Licensing Administration Intermediate Care Facilities Division 899 North Capitol St., N.E. Washington, D.C. 20002  JUL - 2 2014	
H 458	<b>3917.2(h) SKILLED NURSING SERVICES</b>  Duties of the nurse shall include, at a minimum, the following:  (h) Reporting changes in the patient's condition to the patient's physician;  This Statute is not met as evidenced by: Based on record review and interview, it was determined the skilled nurse failed to inform a physician of a change in a patient's condition for one (1) of ten (10) patients in the sample. (Patient #6)  The finding includes:  On June 12, 2014, at approximately 12:30 p.m., review of Patient # 6's record revealed a nursing , dated May 9, 2014. The nurse documented "the lowest [patient] desated was 85% and will come up to 90%, and the highest of 02 sat [saturation] was 97 % and was observed once during my shift..." Further review of the note, revealed that the nurse gave a vial of Albuterol Sulfate 2.5 mg/3	H 458	HSC Home Care ,LLC will comply with 3917.2(h) SKILLED NURSING SERVICES Duties of the nurse shall include, at a minimum the following: (h) Reporting changes in the patient's condition to the patient's physician by:  1. The physician was contacted to determine if the nursing staff had made notification of the patient's change in condition on May 9, 2014. The physician concurred that the Clinical Director called to report the patient's change in condition.  2. A random sample of the patient population with respiratory conditions (15) was conducted to determine if notification had been made to the physician indicating changes in patient's condition on June 25, 2014.  3. All skilled nursing staff will be in-serviced during the months of July and August 2014 on: <ul style="list-style-type: none"><li>Importance of physician notification of changes in patient's condition.</li></ul>	June 2014  July 2014

Health Regulation & Licensing Administration  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

*[Handwritten Signature]* RN, MSN

TITLE  
*[Handwritten Signature]*

(X6) DATE

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H458	<p>Continued From page 1</p> <p>ml per nebulizer [order from patient's sick plan], however, the patient's symptoms did not improve. The record failed to evidence the physician was made aware of the patient's change in condition. Additionally, the physician's order failed to have parameters when orders should be implemented.</p> <p>During an interview with the agency's registered nurse on June 12, 2014, at approximately 2:00, the nurse indicated that the nurse's call to the physician would not be a part of the nursing notes. The register nurse further indicated it would be on another document and s/he would get that information from the computer and e-mail it to the surveyor. It should be noted the nurse failed to forward the information prior to the survey exit.</p>	H 458	<ul style="list-style-type: none"> <li>Where, What, and How to document physician notification, intervention and outcomes in the Electronic Health Record to support standardization.</li> </ul> <p>Effective August 2014, during the monthly RN Clinical Reviews, patient's condition changes will be monitored for appropriate documentation of physician notification, intervention and outcomes.</p> <p>The Quality Analyst will conduct quarterly random reviews of 10 % of the population to evaluate clinical records for appropriate documentation of physician notification, intervention and outcomes. The Quality Analyst will include this as an indicator that will be reported immediately upon completion of the review to the Clinical Director and quarterly at the Quality/Compliance Council meetings effective September 2014.</p>	<p>July 2014</p> <p>August 2014</p> <p>September 2014</p>