

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HCA-0004	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 12/12/2014
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NAME OF PROVIDER OR SUPPLIER T & N RELIABLE NURSING CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 3500 18TH STREET WASHINGTON, DC 20018
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X8) COMPLETE DATE
H 000	<p>INITIAL COMMENTS</p> <p>An annual survey was conducted from December 9, 2014, through December 12, 2014, to determine compliance with Title 22 DCMR, Chapter 39 (Home Care Agencies Regulations). The Home Care Agency provides home care services to two hundred eighty-two (282) patients and employs four hundred-fifty six (456) employees. The findings of the survey were based on observations, record reviews and interviews with patients and staff.</p> <p>Please Note: Listed below are abbreviations used in this report.</p> <p>Director of Nursing (DON) Home Health Aide (HHA) Administrator</p>	H 000	<p style="text-align: center;">RECEIVED DEC 17 2014</p>	
H 390	<p>3915.6 HOME HEALTH & PERSONAL CARE AIDE SERVICE</p> <p>After the first year of service, each aide shall be required to obtain at least twelve (12) hours of continuing education or in-service training annually, which shall include information that will help maintain or improve his or her performance. This training shall include a component specifically related to the care of persons with disabilities.</p> <p>This Statute is not met as evidenced by: Based on record review and interview, the HCA failed to ensure that after the first year of service, HHA's complete at least twelve (12) hours of continuing education or in-service training annually for five (5) of eleven (11) HHA's in the sample. (Employees' #10, #11, #12, #16, and #19)</p>	H 390		

Health Regulation & Licensing Administration

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Agnes M...

TITLE

Director

(X8) DATE

12/17/14

Health Regulation & Licensing Administration

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H 390	<p>Continued From page 1</p> <p>The finding includes:</p> <p>On December 11, 2014, starting at approximately 11:00 a.m., review of Employees' #10, #11, #12, #16, and #19 personnel records revealed that the HHA's had attended in-service training that was conducted by the agency on July 21, 2014 through August 2, 2014 and on December 1, 2014 to December 13, 2014. The in-service document dated July 21, 2014 through August 2, 2014 failed to identify the amount of hours for the in-service. The in-service document dated December 1, 2014 through December 13, 2014 stated six (6) hours for the in-service.</p> <p>During an interview with the Administrator and DON on December 11, 2014 at approximately 2:00 p.m., the Administrator stated that the in-service that was conducted on July 21, 2014 through August 2, 2014, was intended to represent six (6) hours of in-service for the HHAs'. Additionally, the Administrator said that the agency will make the correction to the document immediately.</p>	H 390	<p>The Human Resources(HR) staff were instructed to review all home health aides files to sought out the July through August,2014 in-service and write the number of hours on each missing one. See attachment #1 The HR staff, receptionist and the in-service coordinator were in-serviced to ensure that the hours of each in-service training session are written on the top sheet of the in-service package prior to printing, distributing to aides and filing in their individual records. The nurses conducting in-service were in-serviced to verify the duration of each in-service on the in-service packages prior to distribution at the beginning of each session. The Quality Assurance (QA)Coordinator will ensure effectiveness with each quarterly QA reviews.</p>	<p>12/12/14</p> <p>12/12/14</p> <p>12/12/14</p>
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