



# Frequently Asked Questions

## DC Hearing Aid Reimbursement Program

### **Q: What is the DC Hearing Aid Assistance Program (HAAP)?**

**A:** The DC Hearing Aid Assistance Program (HAAP) provides District residents, with a household income of less than \$100,000 a year, with a reimbursement of up to \$500 to support the cost of purchasing a hearing aid.

### **Q: Who can receive a reimbursement?**

**A:** To receive a reimbursement, a person must be a District resident and meet one or more of the following requirements:

- 0-14 years of age
- 65 years of age or older
- Have a disability
- Have an annual gross household income of less than \$100,000.

### **Q: Can I still receive a reimbursement without a receipt?**

**A:** All applications must include a receipt for the purchase of the hearing aid.

### **Q: What is required to receive a reimbursement?**

**A:** To receive a reimbursement, residents must:

- Complete the DC HAAP application;
- Provide a receipt to verify the purchase of a hearing aid; and
- Have the application signed by, or provide a written statement from a health care provider confirming the need for the hearing aid.

### **Q: Can I still receive a reimbursement without my doctor's signature?**

**A:** For an application to be processed for approval, it must be signed by a physician or be accompanied with a written statement from a physician confirming the need for the hearing aid. Applications that are not signed by a doctor or do not include a written statement from a physician will not be approved.



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### **Q: How much reimbursement can I receive?**

**A:** Reimbursements will be available of up to \$500 per applicant, depending on the out of pocket cost of the hearing aid. Reimbursements will be given based on the availability of funds.

### **Q: How long will it take to receive my reimbursement?**

**A:** Reimbursements are processed on the 15<sup>th</sup> and 30<sup>th</sup> of every month. Approved applicants can expect to receive a reimbursement check in the mail within 5-7 business days after the reimbursement is processed.

### **Q: Will the money I receive for the reimbursement count towards my household income for taxes?**

**A:** Reimbursements received through this program will not be considered income for the purposes of District of Columbia income tax.

### **Q: Can I receive a reimbursement for a hearing aid purchased before 2020?**

**A:** Residents that purchase/purchased a hearing aid from June 1, 2018 onward can receive a reimbursement.

### **Q: Where can I learn more about the DC Hearing Aid Assistance Program (HAAP)?**

**A:** For more information about the DC HAAP, visit <https://dchealth.dc.gov/page/health-care-access> or contact [tmoses@smsllcgroup.com](mailto:tmoses@smsllcgroup.com) or (202) 656-3027.