

CURBSIDE/CONTACTLESS CONDOM PICK UP PROTOCOL

Dear Community Partner,

In an effort to abide by social distancing regulations, DC Health has made some changes to its condom pick-up process. We are hopeful that our revised process will help keep both your staff and ours safe, and you are able to continue your condom distribution activities. See below for details on contactless curbside pick-up and let us know if you have any questions or concerns.

SCHEDULING

- Order pick-up will take place every Wednesday from 9am-12pm
- One pick-up will be scheduled per hour
- Missed appointments must be rescheduled for the next available pick-up date/time

PICK-UP

- Please arrive during your scheduled window; NO drop-ins allowed
- Communicate estimated time of arrival with DC Health staff (call or text 202-725-8557)
- A mask and gloves must be worn; limit number of staff sent for pick-up
- A labeled cart will be brought to the loading dock
- No assistance will be provided for unloading/loading cart
- Once unloaded, leave cart in the loading dock
- If DC Health staff is present in the loading dock upon your arrival, six (6) feet of distance must be maintained at all times. You may be asked to remain in your vehicle until DC Health staff has exited the loading dock.

If you are running late or need to cancel your appointment, please call (202-725-8557) or email to let us know.

-HAHSTA, DC Health