Received 6/27/07 MS

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Health Regulation Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	095026	A. BUILDING _____ B. WING _____	05/25/2007

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
KNOLLWOOD HSC	6200 OREGON AVE NW WASHINGTON, DC 20015

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
L 000	Initial Comments An annual licensure survey was conducted May 24 through 25, 2007. The following deficiencies were based on record review, observations and interviews with facility staff The sample included 13 residents based on a census of 44 the first day of survey and five (5) supplemental residents.	L 000	(1) A. The multivitamin tablet for resident JH3 was administered after staff became aware of the omission. In addition, medication nurse #1 was counseled on the proper procedure for documenting when a medication is omitted during the medication pass by encircling her initials on the front of the MAR, indicating that the medication was not given and entering the reason for the omission of the medication on the back side of the MAR.	6/26/07
L 052	3211.1 Nursing Facilities Sufficient nursing time shall be given to each resident to ensure that the resident receives the following: (a)Treatment, medications, diet and nutritional supplements and fluids as prescribed, and rehabilitative nursing care as needed; (b)Proper care to minimize pressure ulcers and contractures and to promote the healing of ulcers. (c)Assistants in daily personal grooming so that the resident is comfortable, clean, and neat as evidenced by freedom from body odor, cleaned and trimmed nails, and clean, neat and well-groomed hair; (d) Protection from accident, injury, and infection; (e)Encouragement, assistance, and training in self-care and group activities; (f)Encouragement and assistance to (1)Get out of the bed and dress or be dressed in his or her own clothing; and shoes or slippers, which shall be clean and in good repair; (2)Use the dining room if he or she is able, and	L 052	(1) B. The second drop of Artificial Tears ophthalmic solution was instilled in Resident JH5's eyes (right and left) after staff became aware. Medication nurse #1 was counseled to carefully read the physician's orders regarding the number of drops of Artificial Tears ophthalmic solution. (1) C. Acular eye drop 0.5%, Aspirin 325 mg and Docusate Sodium Liquid 60 mg/5 ml were administered after staff became aware of the omission. Medication nurse #2 was immediately relieved of the responsibility of medication administration and replaced by another licensed nurse. (2) Medication nurse #2 is no longer employed at this facility. Additionally, the Director of Nurses/designee will monitor medication pass with various medication nurses on a weekly basis for the next thirty days, and monthly thereafter. (3) The RN Account Manager with Woodhaven Pharmacy will monitor the medication pass on 6/13/07 and 6/26/07 with all medication nurses and immediately inservice them on the proper procedure for medication pass and documentation. This review will continue on a quarterly basis. (4) The results of the medication pass will be incorporated into the Quality Assurance Program.	

Health Regulation Administration

Barbara O'Gastorie, LNHA

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE: Administrator

(X6) DATE: 6/14/07

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L 052	Continued From page 1 (3)Participate in meaningful social and recreational activities, with eating; (g)Prompt, unhurried assistance if he or she requires or request help with eating; (h)Prescribed adaptive self-help devices to assist him or her in eating independently; (i)Assistance, if needed, with daily hygiene, including oral acre; and j)Prompt response to an activated call bell or call for help This Statute is not met as evidenced by Based on observation, record review and staff interview for three (3) of eleven residents observed during medication pass, it was determined that licensed staff failed to ensure that residents were free from medication errors. The medication error rate was 10 5% Residents JH3, JH5 and JH6 The findings include: Five (5) errors occurred during the morning medication pass. The medication pass was observed on Thursday, May 24, 2007 at approximately 9:00 AM and 4 00 PM on Friday May 25, 2007 at approximately 8:30 AM. Fifty-seven opportunities were observed during the medication pass. Three (3) medication nurses were observed during the medication pass. After the medication pass, the observed medications were reconciled with the physician's orders. 1 On May 24, 2007 at approximately 9:45 AM,	L 052		

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L 052	Continued From page 2 medication nurse #1 administered eight (8) medications to Resident JH3. The multivitamin tablet for resident JH3 was omitted during the medication pass. The physician ' s order dated May 14, 2007 read, " Multivitamin one (1) tablet every day for supplement " The multivitamin tablet was documented as being administered on the MAR (Medication Administration Record), but was not observed being given to the resident during the medication pass. The record was reviewed on May 24, 2007 2 On May 24, 2007, at approximately 10 00 AM, medication nurse #1 instilled one (1) drop of Artificial Tears ophthalmic solution into Resident JH5 ' s eyes (right and left). The physician ' s order dated May 9, 2007 read, " Artificial Tears 1.4% drops Instill 2 drops to each eye 3 times a day for dry eyes. " The record was reviewed on May 24, 2007 3. On May 25, 2007, at approximately 8.30 AM, medication nurse #2 administered five (5) medications to Resident JH6. Medication nurse #2 did not sign the MAR, indicating that the five (5) medications were administered to the resident. The medication nurse omitted the following medications. Acular eye drop 0 5%, Aspirin 325mg and Docusate Sodium Liquid 50mg/ 5ml. The physician ' s orders dated May 2, 2007 read, " Acular Eye drops, Instill on (1) drop to right eye 4 times a day for pressure in eye; Aspirin 325mg one (1) tablet every day for clot prevention; and Docusate Sodium Liquid 50mg/5ml Ten (10) mls (100mg) po every day for constipation " A face-to-face interview was conducted with medication nurse #3 on May 25, 2007 at	L 052		

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L 052	Continued From page 3 approximately 9.15 AM He/She stated that the errors were due to the surveyors making him/her nervous. The record was reviewed on May 25, 2007.	L 052		
L 099	3219 1 Nursing Facilities Food and drink shall be clean, wholesome, free from spoilage, safe for human consumption, and served in accordance with the requirements set forth in Title 23, Subtitle B, D. C. Municipal Regulations (DCMR), Chapter 24 through 40. This Statute is not met as evidenced by: Based on observations during the tour of the main kitchen, it was determined that dietary services failed to ensure that foods were served and prepared in a safe and sanitary manner as evidenced by soiled hotel and sheet pans, floor surfaces, gas lines and shelves. These findings were observed in the presence of the Director of Dietary Services on May 24, 2007 at 8:50 AM The findings include. 1. Nine (9) of 17 hotel pans were soiled with leftover food and a greasy residue after being washed and ready for reuse. 2. Eight (8) of 22 sheet pans were soiled with leftover food and a greasy residue after being washed and ready for reuse. 3 The floor behind the grill and deep fryer and in the rear of the steamer and convection ovens was soiled with dirt, debris and a greasy residue in one (1) of one (1) floor observation 4. The gas lines to the grill were soiled with debris and a greasy residue in one (1) of one (1) observation of the gas lines.	L 099	(1) A. The nine hotel pans were rewashed and all leftover food and greasy residue was removed. (1) B. The eight sheet pans were rewashed and all leftover food and greasy residue were removed. (1) C. The floor behind the grill and deep fryer and the rear of the steamer and convection ovens were cleaned of any dirt, debris or greasy residue. (1) D. The gas lines to the grill were cleaned to remove any debris or greasy residue. (1) E. The two shelves that stored hotel and sheet pans were cleaned to remove rust and debris. (2) Management will continue to monitor and spot-check the hotel pans, sheet pans, floors, gas lines and shelves on a daily basis. Food service staff has been inserviced on 6/12/07 and 6/13/07 regarding the cleaning schedule and proper procedure for cleaning the hotel pans, sheet pans, floors, gas lines and shelves. (3) Food Service Management will monitor the above on a daily basis. The Director of Dining Services or designee will monitor this on a daily basis and the Registered Dietitian and Administrator will monitor this during quarterly grand rounds. (4) The results of management's findings will be incorporated into the Quality Assurance Program.	6/11/07

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L 099	Continued From page 4 5 Two (2) of two (2) shelves that stored hotel and sheet pans were rusty and soiled with debris The Director of Dietary Services acknowledged the above cited soiled items and areas at the time of the observations.	L 099		