

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ALR-0006	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/07/2018
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NAME OF PROVIDER OR SUPPLIER GRAND OAKS ASSISTED LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 5901 MACARTHUR BLVD NW WASHINGTON, DC 20016
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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R 000	<p>Initial Comments</p> <p>An annual survey was conducted from 04/30/18 through 05/07/18 to determine compliance with the Assisted Living Law "DC Code § 44-101.01". The Assisted Living Residence (ALR) is licensed to a capacity of two-hundred (200) residents. Currently the ALR provides care for one hundred sixty-five (165) residents and employs one hundred eighty-five (185) staff members. A random sample of 15 (fifteen) residents' records and eighteen (18) employees' records were selected for review. The findings of the survey were based on observation throughout the facility, clinical and administrative record review, and resident, family and staff interviews. It should be noted that prior and during the course of the survey, the surveying team received residents' concerns that were incorporated as part of the annual survey inspection. The residents' concerns alleged the following:</p> <p>Allegation #1: Grand Oaks distributed an undated document titled "Community Guidelines" on April 18, 2018 without advance notice. Residents were not able to review or comment. The guidelines "dictates" new policies that affect a resident's ability to have their loved ones spend the night, as well as a resident's ability to speak to other resident's.</p> <p>Conclusion: The allegation could not be substantiated.</p> <p>Allegation #2: Grand Oaks guest policy is restricting overnight stays to 30 nights out of 365 days in a year. Any guest who stays overnight more than 30 days in a 12-month period is considered a permanent resident.</p> <p>Conclusion: The allegation could not be</p>	R 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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R 000	<p>Continued From page 1 substantiated.</p> <p>Allegation #3: Grand Oaks has stipulated in the "Community Guidelines" that Solicitation is not permitted at Grand Oaks and has established an "Opt Out" if you choose not to participate in resident to resident information sharing.</p> <p>Conclusion: The allegation was substantiated, however did not violate the Assisted Living Law "DC Code § 44-101.01".</p> <p>Allegation #4: The facility's management failed to ensure questions and concerns raised by Resident and Family Council (RFC) were addressed in a timely manner to include the request to (1) provide a room large enough to accommodate RFC attendees; (2) allow open promotion of the RFC meetings; (3) include the RFC meetings in Grand Oaks weekly activity schedules; (4) recognize the RFC meetings as a legitimate resident meeting/activity; and (5) not regularly responded to written requests resulting from the meetings.</p> <p>Conclusion: This allegation could not be substantiated.</p> <p>Allegation #5: The Executive Director issued a false statement to the Grand Oaks community, which contained inaccurate and inappropriate comments about the RFC in an attempt to "demonize the organization and undercut participation."</p> <p>Conclusion: This allegation could not be substantiated.</p> <p>Allegation #6: Grand Oaks Assisted Living personnel failed to respond to a lifeline button</p>	R 000		

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R 000	<p>Continued From page 2</p> <p>timely.</p> <p>Conclusion: The allegation was substantiated, however did not violate the Assisted Living Law "DC Code § 44-101.01".</p> <p>Allegation #7: Grands Oaks nursing personnel failed to ensure privacy during the medication pass.</p> <p>Conclusion: The allegation was partially substantiated, however did not violate the Assisted Living Law "DC Code § 44-101.01".</p> <p>Allegation #8: Grand Oaks management staff failed to ensure there were adequate transportation services available for community integration.</p> <p>Conclusion: The allegation could not be substantiated.</p> <p>At the time of this survey, the ALR was found to be in substantial compliance with the Assisted Living Law "DC Code § 44-101.01."</p>	R 000		