

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HCA-0107	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED R 11/03/2022
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NAME OF PROVIDER OR SUPPLIER OPTUM WOMEN'S AND CHILDREN'S HEALTH,	STREET ADDRESS, CITY, STATE, ZIP CODE 655 NEW YORK AVENUE, NW WASHINGTON, DC 20001
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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H 000	<p>INITIAL COMMENTS</p> <p>An annual licensure survey was conducted on 11/02/2022 through 11/03/2022 to determine compliance with Title 22 B DCMR, Chapter 39 (Home Care Agency Regulations). The Home Care Agency provided home care services to 34 patients and employed nine staff. The findings of the survey were based on the review of administrative records, 10 active patient records, four discharged patient records, nine personnel records, and a review of the agency's response to complaints and incidents received. The survey findings were also based on the completion of six patient telephone interviews.</p>	H 000	<p>What corrective action(s) will be accomplished to address the Identified deficient practice:</p> <p>The current Regional Homecare Manager will immediately apply for a Registered Nurse license in the District of Columbia and maintain the license while she remains the manager of the District of Columbia location for the agency.</p>	12/01/2022
H 146	<p>3907.2(b) PERSONNEL</p> <p>Each home care agency shall maintain accurate personnel records, which shall include the following information:</p> <p>(b) Current professional license or registration number, if any;</p> <p>This Statute is not met as evidenced by:</p> <p>Based on record review and interview, it was determined that the agency failed to maintain accurate personnel records, to include evidence of a current professional license for one of nine personnel files reviewed. (Employee #4).</p> <p>Findings included:</p> <p>A review of the agency's organizational chart on 11/03/2022 at 11:45 AM revealed that the agency's Regional Homecare Manager is assigned to the District of Columbia and provides supervision to leadership and/or staff serving clients in the in the</p>	H 146	<p>What measures will be put into place to or what systemic changes you will make to ensure that the deficient practice does not recur:</p> <p>The clinical supervisor/manager of the Administrator for the District of Columbia office of Optum Women & Children's Health will maintain an active District of Columbia clinical license as appropriate to their credentials while they manage this location of the agency.</p>	12/01/2022

Health Regulation & Licensing Administration
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE

Homecare Administrator

(X8) DATE

12/1/2022

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H 146	<p>Continued From page 1</p> <p>District of Columbia. Review of the Regional Homecare Manager's job description shows that her duties include but are not limited to, the overall management of the assigned local and regional homecare site location; management of clinical and administrative staff, assists with recruitment, hiring, orientation, and evaluation of homecare site personnel and participation in the provision of patient care as necessary. The job requires a current unrestricted registered nurse license (Bachelor of Science in Nursing preferred) and routine travel. Further review of the personnel file for the Regional Homecare Manager lacked evidence of licensure as a Registered Nurse in the District of Columbia.</p> <p>At the time of the survey, the home care agency failed to ensure that the Regional Homecare Manager was appropriately credentialed in the District of Columbia to perform registered nurse duties in her assigned region, the District of Columbia, as delineated in the job description.</p>	H 146	<p>How the corrective action(s) will be monitored to ensure the deficient practice will not recur, i.e., what quality assurance program will be implemented:</p> <p>Optum Women & Children's health will ensure that a new clinical supervisor/manager of the agency's administrator has an active District of Columbia clinical license as appropriate to their credentials during the hire process or prior to change in management. The agency will continue to follow current company policy in monitoring for required, active licenses by clinical staff.</p>	12/01/2022
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