

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HCA-0099	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 05/25/2023
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NAME OF PROVIDER OR SUPPLIER PENTEC HEALTH INC	STREET ADDRESS, CITY, STATE, ZIP CODE 1200 G Street NW, Suite 800 WASHINGTON, DC 20005
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
H 000	<p>INITIAL COMMENTS</p> <p>An annual licensure survey was conducted from 05/23/2023 through 05/25/2023 to determine compliance with Title 22 B DCMR, Chapter 39 (Home Care Agency Regulations). The Home Care Agency provided home care services to eight patients and employed nine staff. The findings of the survey were based on the review of clinical records, policy, and five active patient records. No discharged patient records, expired patients, or transfer of patients were reviewed as the agency did not have any from 05/01/2022 through 05/01/2023. Additionally, five personnel records were reviewed along with the Governing Board meeting minutes dated 03/08/2023.</p> <p>Listed below are abbreviations used throughout this report:</p> <p>ADL - Activities of Daily Living DON- Director of Nursing PCP- Patient Care Plan (Nursing) POC- Plan of Care SN- Skilled Nursing</p>	H 000	<p>Agree with the paragraph to the left, except this Home Care Agency provided home care services to nine patients and employed five staff. Pentec's address above updated.</p>	6/30/23
H 458	<p>3917.2(h) SKILLED NURSING SERVICES</p> <p>Duties of the nurse shall include, at a minimum, the following:</p> <p>(h) Reporting changes in the patient's condition to the patient's physician;</p> <p>This Statute is not met as evidenced by: Based on record review, policy review, and staff interview, the skilled nurse (SN) failed to report changes in the patient's condition to the physician, in one of five active patients sampled</p>	H 458		

Health Regulation & Licensing Administration LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE  Pamela Cash	TITLE RN, BSN DC Administrator	(X6) DATE 6/30/2023
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H 458	<p>Continued From page 1 (Patient #2).</p> <p>Findings included:</p> <p>Review of agency policy titled, "Physician notification regarding potential complications", 07/21/2022, showed" The physician will be notified of any abnormal findings, including ...abnormal swelling (e.g., fluid accumulation). If the situation is non-urgent, the nurse will use judgment, and nursing measures will be implemented until the physician is contacted."</p> <p>On 05/24/2023 at 11:00 AM, a review of Patient #2's clinical record showed a duration period of 06/16/2022 through 06/16/2023. Diagnosis included multiple sclerosis, hypertension, and a history of breast cancer. Medication review showed Letrozole oral tab 2.5 mg daily, and Norvasc oral tab 10mg daily, both medication side effects include swelling, with Letrozole swelling with the potential for blood clots.</p> <p>The Plan of Care, (POC) included a physician order for skilled nursing (SN) included in person or telephone visits monthly, coordination of care/services as needed ...vital signs; as clinically indicated ...education; signs and symptoms of therapy, medication complications, and therapy compliance.</p> <p>Further review of the clinical record showed patient telephone communication on 11/28/2022, 12/19/2022, 12/21/2022, 01/16/2023, and in-person home visit on 03/30/2023 with a physical assessment of systems: cardiovascular noted edema [swelling] both lower legs. There was no additional assessment related to cardiac such as chest pain, palpitations, irregular rhythm, presence of lack of leg pain, pitting, or</p>	H 458	<p>After the survey revealed that Pentec had failed to comply with statute 3917.2 (h), skilled nursing services by not reporting changes in patient's condition for patient #2 at 3/30/23 visit, Pentec's DC Administrator held a meeting on 6/29/23 for all DC Staff. During the meeting, the survey findings were reviewed and a comprehensive review of DC regulations was completed. Copy of the DC regulations were provided. Nurses were instructed on the importance of completing and documenting a complete assessment and reporting all abnormal findings to the physician. Nurses were reminded to evaluate ambulatory status at each visit and continue to do a Falls Assessment at each visit to identify any risk of ambulatory issues. Instructed on the importance of Medication reconciliation at every visit to include common side effects and referral to Pentec Pharmacist for a drug consult as needed. See attached staff sign-off from the meeting.</p> <p>Until Pentec gets its new EMR (electronic medical record), the following statement will be added to all DC patients Care Plans, "Managing provider will be notified of change in Provider(s) and/or health care issues via patient assessment completed at each visit." This statement will be added to all Plan of Treatments when new EMR in place.</p>	6/29/23

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H 458	<p>Continued From page 2</p> <p>measurements around the swelling areas, or assessment of ability to ambulate. There was no evidence of physician notification of lower leg edema was found in the clinical record. Additionally, ambulatory status was noted as walker or wheelchair, with no documentation for the assessment of the ability to ambulate.</p> <p>The surveyor conducted a telephone interview on 05/24/2023 at 11:00 AM in the presence of the Nurse Director, with skilled nurse, Employee #5, who completed the assessment of Patient #2 on 03/30/2023 regarding the findings and lack of documentation of physician notification. Employee #5 conveyed the patient was educated regarding lower extremity swelling, however, acknowledged the findings.</p>	H 458	<p>Pentec DC Administrator will do quarterly chart audits on 50% of the patient charts to ensure that the nurses are documenting comprehensive assessments, that the nurses are notifying the physicians if abnormal findings occur and that patient's care plans have been updated.</p>	
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