

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  CPA-035	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED  05/09/2012
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NAME OF PROVIDER OR SUPPLIER  PSI II INC	STREET ADDRESS, CITY, STATE, ZIP CODE 770 M STREET SE WASHINGTON, DC 20003
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION);	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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S 000 Initial Comments S 000

An annual licensure inspection was conducted on May 8, 2012 through May 9, 2012. The survey findings were based on record review and staff interviews. The sample size was eleven (11) personnel records based on a census of eleven (11), seven (7) foster child records based on a census of seven (7) and five (5) foster parent records based on a census of five (5).

*Received 6/1/12*  
Department of Health  
Health Regulation & Licensing Administration  
Intermediate Care Facilities Division  
899 North Capitol St., N.E.  
Washington, D.C. 20002

S 096 1611.1(d) Personnel Records S 096

(d) Annual performance evaluations signed by both the employee and supervisor;

This CONDITION is not met as evidenced by: Based on record review and interview, the Child-Placing Agency (CPA) failed to ensure that employees had annual performance evaluations signed by both the employee and the supervisor, for one (1) of eleven (11) employees hired by the agency. (Employee #7)

The finding includes:

Review of personnel records on May 9, 2012, at approximately 12:00 p.m. revealed that Employee #7, had no evidence of an annual performance evaluation signed by both the employee and the supervisor for review.

An interview with the Human Resources Director (HRD) on May 9, 2012, at approximately 3:30 p.m. verified that the annual performance evaluation was not available.

It is PSI's policy that both the Employee and the Supervisor sign the Performance Appraisal. The supervisor and the employee (#7) were made aware of it and they have signed on the appraisal.

PSI will ensure that all the Performance Appraisals are completed and appropriate signatures are documented on the Appraisals before they are filed.

The Director of Operations will conduct an administrative audit review of the documents to ensure that the forms are completed and signed before filing.

Quality Assurance Staff will do a random audit reviews on monthly basis to ensure that deficient practice does not recur.

S 510 1643.3(b) Supervision Of Children In Foster Homes S 510

Health Regulation & Licensing Administration

AP TORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: *Audrey L Sutton* TITLE: *CEO*

FORM: \_\_\_\_\_ (X6) DATE: *6/1/2012*

6899 YP0511 If continuation sheet 1 of 2

Health Regulation & Licensing Administration

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S 510 Continued From page 1

S 510

(b) Obtain age appropriate health supervision for child(ren) in care to include at least annual medical and dental examinations. This supervision shall include emergency and routine medical care and correction of remedial medical problems of each child.

This CONDITION is not met as evidenced by: Based on record review and interview, the Child Placing Agency failed to ensure foster children (FC) had annual dental examinations for two (2) out of seven (7) foster children. (FC #3 and #4).

The findings include:

1. Review of the foster care services records for FC #3 on May 8, 2012, beginning at 1:30 p.m., revealed no evidence of a current dental evaluation.

During a face to face interview with the Clinical Supervisor May 9, 2012, at approximately 2:50 p.m., it was acknowledged that Foster Child #3 did not have a current dental evaluation on file.

2. Review of the foster care services record for FC #4 on May 9, 2012, beginning at 9:50 a.m., revealed no evidence of a dental evaluation.

During a face to face interview with the Quality Assurance for Clinical on May 9, at approximately 3:00 p.m., it was acknowledged that Foster Child #4 did not have a current dental evaluation on file.

All PSI foster children are required to have annual medical and dental evaluations.

PSI ensures that the foster parents and case case managers are fully aware of this requirement. During quarterly foster parent training, the foster parents are reminded of their responsibility in relation to scheduling and ensuring that the medical and dental appointments are completed. PSI will continue this practice

FC#3 had a dental appointment on 11/23/2011 this was filed in the child file. The foster foster parent is in the process of scheduling another appointment at present.

FC#4 has comprehensive medical and dental examination completed each time he has an appointment at HSC Pediatric Center, as he is a special needs child. PSI has addressed this issue with the foster parent and will ensure that all documents are obtained and filed in timely manner.

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NAME OF PROVIDER OR SUPPLIER  <b>PSI II INC</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>770 M STREET SE WASHINGTON, DC 20003</b>
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S 510 Continued From page 1

S 510

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2. Review of the foster care services record for FC #4 on May 9, 2012, beginning at 9:50 a.m., revealed no evidence of a dental evaluation.

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File Room Staff will do a quarterly audit review of files and request missing documents from the case managers, a copy of the request will be given to the supervisor, who will follow up with the request.

Quality Assurance Staff will conduct a quarterly audit review of files to ensure that the deficient practice does not continue to recur.