

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ALR-0027	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 10/16/2023
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NAME OF PROVIDER OR SUPPLIER JOYE ASSISTED LIVING SERVICES	STREET ADDRESS, CITY, STATE, ZIP CODE 6417 KANSAS AVE NE WASHINGTON, DC 20017
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R 000	<p>Initial Comments</p> <p>0000 Initial Comments An unannounced annual licensure survey was conducted during the period of 10/12/2023, 10/13/2023, and 10/16/2023, to determine compliance with the Assisted Living Residence (ALR) regulations, Title 22-B DCMR (Public Health and Medicine) Chapter 101. The resident census was 5, and there were 5 personnel including professional and administrative staff. The survey sample consisted of 5 residents.</p> <p>The findings of the survey were based on observations made throughout the ALR, interviews with staff and residents, and review of clinical and administrative records, including incidents. One (1) hospitalization and discharge, and the file for one contractor were also reviewed.</p>	R 000	Please start typing your responses here:	
R 281	<p>10116.15f Staffing Standards</p> <p>10116.15f A healthcare practitioner's written statement as to whether the employee bears any communicable diseases, including communicable tuberculosis.</p> <p>Based on observations, interviews and record reviews, the Assisted Living Residence (ALR) failed to ensure all staff had a written statement from a healthcare practitioner confirming that they were free from communicable diseases, including tuberculosis, for one of the onsite contractors providing services to Resident #1 (Contractor #1).</p> <p>Findings included:</p> <p>On 10/12/2023 at 3:16 pm Contractor #1 was observed entering the facility. When asked the contractor revealed that he was not employed by the facility. During an interview at 3:33 pm, the</p>	R 281		

Health Regulation & Licensing Administration
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Glenna Richardson

TITLE

DON/Administrator

(X6) DATE

10/31/2023

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R 281	<p>Continued From page 1</p> <p>The Assisted Living Administrator (ALA) confirmed that the Home Health Aide (HHA) was employed by another agency and assigned to work with Resident #1.</p> <p>On 10/13/2023 at 3:16 pm, a review of the personnel records showed that the agency failed to provide any written statements from a healthcare practitioner certifying that the contractor was free from communicable disease, and or a tuberculin screening.</p> <p>During an interview on 10/16/23 at 10:10 am, the ALA confirmed that the contracting agency failed to send the written statements from a healthcare practitioner certifying that the contractor was free from communicable disease, and or a tuberculin screening.</p> <p>The ALA indicated that when the agency sends a contractor, the facility staff will be responsible for ensuring that the contractor has available a copy of their written statements from a healthcare practitioner certifying that they are free from communicable disease and has had a tuberculin screening.</p> <p>At the time of survey, the Assisted Living Residence personnel records failed to show evidence of a signed statement from a healthcare practitioner that each contractor was free from communicable diseases.</p>	R 281	<p>The ALA acknowledge the findings of the surveyor. The ALA sent an email to the contractor's agency regarding the facility's policy and procedures and the Department of Health Rules and Regulations regarding documentation needed from a contractor prior to the provision of services at the facility, the required documents include: Current HHA License, CPR card, Annual Physical and TB test result. All of the facility staff were instructed on the requirement for all outside contractors that enter into the facility and to request for the CPR/First Aid, evidence of Licensure from DC Board of Nursing and a copy of the Annual TB/Physical form prior to the provision of services and if the contractor does not have the required documents, the contractor should be sent back home. The contracting agency was notified via email that the facility requires the CPR/First Aid, License, Training Records and the Annual Physical/PPD test prior to sending an Aide to the facility and failure to do so, the aide will be sent back until receipt of the required documents for contractors is received by the facility. The ALA will review all contractors' documents monthly to ensure that all required documents are in the in-house folder and that they are updated and current.</p>	10/16/23 and ongoing
R 296	<p>10118.2b2 Private Duty Healthcare Professionals</p> <p>10118.2b2 A copy of the registration, certification, license, or other authorization required for the nurse, aide, or other healthcare professional to lawfully practice the</p>	R 296		

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R 296	<p>Continued From page 2</p> <p>healthcare-related services being rendered in the District of Columbia.</p> <p>Based on observations, interviews and record reviews, the Assisted Living Residence (ALR) failed to ensure each Home Health Aide (HHA) maintained current and accurate personnel records with the Assisted Living Residence (ALR), including credentials, for one of the contractors in the ALR (Contractor #1).</p> <p>Findings included:</p> <p>On 10/12/2023 at 3:16 pm, Contractor #1 was observed entering the facility. When asked, the contractor revealed that he was not employed by the facility. During an interview at 3:33 pm, the Assisted Living Administrator (ALA) confirmed that the Home Health Aide (HHA) was employed by another agency and assigned to work with Resident #1.</p> <p>During an interview on 10/16/23 at 10:10 am, when asked for the personnel folders, the ALA said there were no personnel files maintained in the facility for the contracted HHA's. The ALA stated that the contracting agency has failed to send the HHA's license and other required documents after several requests.</p> <p>At the time of the survey, the Assisted Living Residence facility failed to ensure that personnel records included a current Home Health Aide certification.</p>	R 296	<p>The ALA acknowledge the findings of the surveyor. The ALA sent an email to the contractor's agency regarding the facility's policy and procedures and the Department of Health Rules and Regulations regarding documentation needed from a contractor prior to the provision of services at the facility, the required documents include: Current HHA License, CPR card, Annual Physical and TB test result. All of the facility staff were instructed on the requirement for all outside contractors that enter into the facility and to request for the CPR/First Aid, evidence of Licensure from DC Board of Nursing and a copy of the Annual TB/Physical form prior to the provision of services and if the contractor does not have the required documents, the contractor should be sent back home. The contracting agency was notified via email that the facility requires the CPR/First Aid, License, Training Records and the Annual Physical/PPD test prior to sending an Aide to the facility and failure to do so, the aide will be sent back until receipt of the required documents for contractors is received by the facility. The ALA will review all contractors' documents monthly to ensure that all required documents are in the in-house folder and that they are updated and current.</p>	10/16/23 and ongoing

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R 000	<p>Initial Comments</p> <p>An unannounced annual licensure survey was conducted during the period of 10/12/2023, 10/13/2023, and 10/16/2023, to determine compliance with the Assisted Living Residence (ALR) regulations, Title 22-B DCMR (Public Health and Medicine) Chapter 101. The resident census was 5, and there were 5 personnel including professional and administrative staff. The survey sample consisted of 5 residents.</p> <p>The findings of the survey were based on observations made throughout the ALR, interviews with staff and residents, and review of clinical and administrative records, including incidents. One (1) hospitalization and discharge, and the file for one contractor were also reviewed.</p>	R 000	Please start typing your responses here:	
R 605	<p>Sec. 701g2 Staffing Standards.</p> <p>(2) Possess current and appropriate licensure and certifications as required by law.</p> <p>Based on observations, interviews and record reviews, the Assisted Living Residence (ALR) failed to ensure each Home Health Aide (HHA) maintained current and accurate personnel records with the Assisted Living Residence ALR), including credentials, for one of the contractors in the ALR (Contractor #1).</p> <p>Findings included:</p> <p>On 10/12/2023 at 3:16 pm, Contractor #1 was observed entering the facility. When asked, the contractor revealed that he was not employed by the facility. During an interview at 3:33 pm, the Assisted Living Administrator (ALA) confirmed that the Home Health Aide (HHA) was employed by another agency and assigned to work with</p>	R 605	See the response for R296 on page 3	10/16/23 and ongoing

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R 605	<p>Continued From page 1</p> <p>Resident #1.</p> <p>During an interview on 10/16/23 at 10:10 am, when asked for the personnel folders, the ALA said there were no personnel files maintained in the facility for the contracted HHA's. The ALA stated that the contracting agency has failed to send the HHA's license and other required documents after several requests.</p> <p>At the time of the survey, the Assisted Living Residence facility failed to ensure that personnel records included a current Home Health Aide certification.</p>	R 605	See the Response for R296 on page 3	10/16/23 and ongoing