

Health Regulation & Licensing Administration

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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HCA-0076 | (X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____ | (X3) DATE SURVEY COMPLETED 03/10/2017 |
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| NAME OF PROVIDER OR SUPPLIER INTEGRATED COMMUNITY SERVICES, INC | STREET ADDRESS, CITY, STATE, ZIP CODE 6323 GEORGIA AVENUE NW WASHINGTON, DC 20011 |
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Received 4/12/17

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | ID PREFIX TAG | PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) | (X5) COMPLETE DATE |
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H 000 INITIAL COMMENTS

An licensure survey was conducted from March 8, 2017, through March 10, 2017, to determine compliance with Title 22B District of Columbia Municipal Regulation, Chapter 39 (Home Care Agencies Regulations). The home care agency provides home care services to four (4) patients and employs seventeen (17) staff. The findings of the survey were based on a review of administrative records, 4 active patient records, three (3) discharged patient records, and interviews with patients/family and staff.

H 000

H 056 3903.2(c)(4) GOVERNING BODY

The governing body shall do the following:

(c) Review and evaluate, on an annual basis, all policies governing the operation of the agency to determine the extent to which services promote patient care that is appropriate, adequate, effective and efficient. This review and evaluation must include the following:

(4) The evaluation report shall be presented to, and acted upon, by the governing body at least annually. The results of the action taken by the governing body shall be documented, maintained, and available for review by government officials.

This Statute is not met as evidenced by:
Based on interview and record review, the agency failed to ensure that it's governing body annually reviewed and evaluated the agency's operation, related to service provision and documented the results any action taken by the governing body for four (4) out of four patients in the sample.

H 056

Health Regulation & Licensing Administration
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE



TITLE

Administrator

(X6) DATE

4-6-2017

Health Regulation & Licensing Administration

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| H 056 | <p>Continued From page 1 (Patients #1, #2, #3 and #4)</p> <p>The findings include:</p> <p>Interview with the agency's administration on March 8, 2017, at 10:20 a.m., revealed that the agency had not had a governing body meeting. According to the administration, the agency had a governing body meeting scheduled for the end of the month.</p> <p>Review of internal records on March 8, 2017 at 10:31 am, revealed that the agency's previous license was valid through March 1, 2017. The records verified that at the time of the survey, the agency had been licensed to operate for one year. At the time of the survey, the agency failed to ensure the governing body annually reviewed and evaluated the agency's operation, related to service provision and documented the results of any actions taken by the governing body.</p> | H 056 | <p>3903.2 (c) (4) GOVERNING BODY</p> <p>The governing body of Integrated Community Services (ICS) convened a meeting on April 6, 2017 to review and evaluate all policies governing the agency operation to determine the extent to which services promote patient care that is appropriate, adequate, effective and efficient. The evaluation report of the meeting will be presented to the governing body and be acted upon on an ongoing basis and at least annually and as needed.</p> <p>To prevent the deficiency from recurring, the agency Administrator and or Clinical Director will ensure that the governing body meets on annual basis and as needed. Agency shall update its policy to require personnel action as necessary to prevent this deficiency from recur.</p> <p>Integrated Community Services will develop quality assurance plan that include corrective action to address the identified deficiency and to ensure that all solutions implemented are sustainable. This plan will include quarterly review and personnel action if needed to ensure that the governing body meet on an annual basis and as needed. The Quality Assurance Team include the Administrator, Clinical Director and the CEO.</p> | 04/30/2017 |
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