

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>ALR-0006</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____  B. WING _____	(X3) DATE SURVEY COMPLETED  <b>07/19/2017</b>
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NAME OF PROVIDER OR SUPPLIER  <b>GRAND OAKS ASSISTED LIVING</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>5901 MACARTHUR BLVD NW WASHINGTON, DC 20016</b>
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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R 000 Initial Comments

An annual survey was conducted from July 12, 2017 through July 19, 2017, to determine compliance with the Assisted Living Law "DC Code § 44-101.01". The Assisted Living Residence (ALR) is licensed to a capacity of two-hundred (200) residents, and provides care for one hundred fifty-five (155) residents and employs one hundred seventy (170) staff members. A random sample of 15 (fifteen) residents records and 15 employee records were selected for review. The findings of the survey were based on observation throughout the facility, clinical and administrative record review, and resident, family and staff interviews. It should be noted that during the course of the survey, the surveying team received several environmental concerns that were incorporated as part of the annual survey inspection of the environment.

Note: Listed below are abbreviations used throughout the body of the report.

ALR - Assisted Living Residence  
DOF - Director of Facilities

R 981 Sec. 1004a General Building Interior

(a) An ALR shall ensure that the interior of its facility including walls, ceilings, doors, windows, equipment, and fixtures are maintained structurally sound, sanitary, and in good repair. Based on observation and interview, the ALR failed to ensure that the interior (beauty salon) of the facility was maintained in a structurally sound manner and in good repair.

The findings include:

On July 19, 2017, beginning at 12:42 p.m.,

R 000

*Grand Oaks is filing this response for the sole purpose of confirming compliance with requests of Department of Health in receipt of the survey report related to the survey conducted between July 12, 2017 and July 19, 2017. This response is not an admission of liability or statement of agreement with respect to issues identified in discussions with the agency but is submitted to demonstrate regulatory compliance.*

**1004a General Building Interior**  
An ALR shall ensure that the interior of its facility including walls, ceilings, doors, windows, equipment, and fixtures are maintained structurally sound, sanitary, and in good repair. Based on observations and interviews, the ALR failed to maintain sanitary conditions in the food service area.

I. Corrective Action

In response to the small crack between the window and the window base, a new replacement window

R 981

Health Regulation & Licensing Administration  
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

*W. J. Hand* Director of Facilities

8/14/17

Health Regulation & Licensing Administration

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R 981	<p>Continued From page 1</p> <p>interview with a resident revealed that while he/she was in the beauty salon during a rain storm on July 4, 2017, at approximately 5:00 p.m., he/she observed water leaking from a window. Further interview revealed that the exit door inside the beauty salon had a hole at the bottom left of the door which presented a potential entrance for rodents. The complainant also added that the bottom of the door was severely rotted.</p> <p>On July 19, 2017, at 3:40 p.m., the DOF accompanied the surveyor during an environmental inspection of the beauty salon. The inspection revealed the following:</p> <p>a. The window to the left of the entry door to the beauty salon was observed to have a small crack between the window and window base. The DOF tried to close the window completely, but was unsuccessful. When asked about the leak in the window, the DOF indicated that he had just heard about the window on last Friday, July 14, 2017. At 3:42 p.m., interview with the beauty salon manager confirmed that water leaked from the top of the window during the rain storm on July 14, 2017.</p> <p>b. The door inside the beauty salon was observed with an opening at the bottom left of the door, which presented an entrance for rodents to enter. Light was observed coming through the opening into the beauty salon. Continued observation of the door revealed there was severe rotting at the bottom of the door. This observation was confirmed by the DOF, who accompanied the surveyor to the beauty salon.</p> <p>Continued interview with the DOF revealed that he would contact their construction contractors to</p>	R 981	<p>quote was received and the window was ordered on August 09, 2017.</p> <p>II. <u>How to Identify Other</u> Maintenance Assistant, or designee, will inspect all Beauty Salon windows.</p> <p>III. <u>Systemic Changes</u> Maintenance Assistant, or designee, will inspect the Beauty Salon windows during the daily community inspection to ensure no cracks.</p> <p>IV. <u>Monitoring Process</u> Director of Facilities, or designee, will inspect the Beauty Salon windows for cracks weekly for the next 8 weeks as an additional oversight. After the initial 8 week period, Director of Facilities, or designee, will inspect the Beauty Salon windows monthly for the following 3 months.</p> <p>V. <u>Date of Completion</u> August 9, 2017 and ongoing</p> <p>VI. <u>Corrective Action</u></p>	
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R 981	<p>Continued From page 2</p> <p>address the window concerns right away. He further indicated that he had contacted the vendor to have the door replaced on last Thursday, July 13, 2017.</p> <p>At the time of the survey, the facility failed to ensure that the beauty salon was maintained in a structurally sound manner and in good repair.</p>	R 981	<p>B In response to the Beauty Salon patio door with the lower aspect rot, a new door was ordered on August 9, 2017.</p> <p>VII. <u>How to Identify Other</u> Maintenance Assistant, or designee, will inspect Beauty Salon patio door.</p> <p>VIII. <u>Systemic Changes</u> Maintenance Assistant, or designee, will inspect the Beauty Salon doors during the daily community inspection to ensure no rot.</p> <p>IX. <u>Monitoring Process</u> Director of Facilities, or designee, will inspect the Beauty Salon door for rot weekly for the next 8 weeks as an additional oversight. After the initial 8 week period, Director of Facilities, or designee, will inspect the Beauty Salon door monthly for the following 3 months.</p> <p>X. <u>Date of Completion</u> August 9, 2017 and ongoing</p>	
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