**R 000 Initial Comments**

An annual survey was conducted on 10/08/2020, 10/09/2020, 10/13/2020 and 10/15/2020 to determine compliance with the Assisted Living Law (DC Official Code § 44-101.01 et seq). The Assisted Living Residence (ALR) provided care for 69 residents and employed 95 personnel to include professional and administrative staff. The findings of the survey were based on observation throughout the facility, clinical and administrative record review, and resident and staff interviews.

Below is an abbreviation used throughout the body of this report:

ALR - Assisted Living Residence
° - degree
F - Fahrenheit

**R1003 Sec. 1006c Bathrooms.**

(c) An ALR shall assure that the temperature of the hot water at all taps to which residents have access is controlled by the use of thermostatically controlled mixing valves or by other means, including control at the source, so that the water temperature does not exceed 110 degrees Fahrenheit.

Based on observation, interview and record review, the ALR failed to ensure that the hot water temperature did not exceed 110 °F, for four of seven bathroom hand sinks and four of six kitchenette sinks inspected (Apartments #523, 506, 423, 314, 208 and 102).

Findings Included:

On 10/08/2020 beginning at 10:22 AM, an environmental walk-through of the facility was completed.

The community will monitor both occupied and unoccupied apartments and continue testing a random sampling of 10% of water temperatures in resident rooms weekly for 4 weeks.

The community will monitor both occupied and unoccupied apartments and continue testing a random sampling of 10% of water temperatures in resident rooms monthly for 3 months.

During weekly and monthly testing of resident rooms (both occupied and unoccupied), the community will adjust water temperatures and re-test any water temperature that exceeds 110 °F every 2 hours until all water temperatures tested are between 95 °F and 110 °F. Results will be added to the water temperature log book.

The Director of Plant Operations will inform all managers on the process used to adjust water temperatures in the boiler room.

The community will review the results of weekly and monthly testing during monthly Quality Assurance Improvement Plan Meetings to ensure that any water temperature results that exceed 110 °F had been corrected the same day.
### Summary Statement of Deficiencies

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Conducted and revealed the following water temperatures that exceeded 110 °F:

- Apartment #523's bathroom hand sink - 112.1 °F, kitchenette sink - 112.8 °F;
- Apartment #505's bathroom hand sink #1 - 111.7 °F, bathroom hand sink #2 - 111.6 °F, kitchenette sink - 111.7 °F;
- Apartment #423's bathroom hand sink - 112.1 °F, kitchenette - 112.3 °F; and
- Apartment #314's Kitchenette - 110.8 °F.

At 11:20 AM, the Director of Plant Operations (Director), who accompanied the surveyors during the environmental walk-through, stated that he would adjust the water temperatures from the water boiler room, however, it will take time for the water temperature to adjust to the required temperature. At 12:30 PM, when asked what the maximum water temperature should be, the Director stated 110 °F. The Director then added that random water temperatures are checked weekly on each floor and documented in the logbook. At 12:33 PM, a follow-up of the water temperatures showed hot water was within normal range as follows:

- Apartment #523's bathroom hand sink - 102.3 °F, kitchenette sink - 104.0 °F;
- Apartment #505's bathroom hand sink #1 - 101.3 °F, bathroom hand sink #2 - 101.3 °F, kitchenette sink - 102.3 °F;
- Apartment #423's bathroom hand sink - 103.8 °F, kitchenette - 103.8 °F; and
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Apartment #314's Kitchenette - 102.6 °F.

At 12:50 PM, the Director provided the surveyor with weekly water temperature logs from May 2020 through October 2020. Review of the temperature logs for May 2020 showed the following water temperatures were above 110 °F:

- Apartment #501 on 05/01/2020 (111.2 °F), 05/15/2020 (111.1 °F), 05/29/2020 (111.4);
- Apartment #401 on 05/01/2020 (111.5 °F), 05/15/2020 (111.2 °F), 05/23/2020 (113.5);
- Apartment #324 on 05/15/2020 (111.8 °F), 05/29/2020 (111.2 °F), 05/08/2020 (111.4 °F);
- Apartment #224 on 05/22/2020 °F);
- Apartment #120 on 05/29/2020 (111.2 °F); and
- Apartment #616 on 06/23/2020 (110.6 °F).

At 1:23 PM, review of the Water Temperature Monitoring policy (undated) showed that hot water temperatures in the residents' rooms shall remain between 95 °F to 110 °F.

At the time of the inspection, the ALR failed to ensure hot water temperatures were within normal ranges at all times.