

Health Regulation & Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ALR-0006	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 02/08/2018
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NAME OF PROVIDER OR SUPPLIER GRAND OAKS ASSISTED LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 5901 MACARTHUR BLVD NW WASHINGTON, DC 20016
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
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R 000	<p>Initial Comments</p> <p>On 02/03/18, Grand Oaks, the Department of Health/Health Regulation and Licensing Administration (HRLA) received a complaint from a resident. According to the complaint, the ALR was without hot water. The administrator of Grand Oaks responded to the resident and stated that a contractor arrived overnight and was working on the issue. On 02/07/18, the administrator informed HRLA that the water temperatures had exceeded 110 degrees; however the maintenance staff replaced a mixing valve and were implementing other measures to lower the temperature of the hot water. Their efforts reportedly were successful. Since 02/03/18, staff were taking hourly measurements of the hot water.</p> <p>Due to the nature of this complaint, an investigation was conducted on 02/08/18 to determine compliance with the Assisted Living Law "DC Code § 44-101.01."</p> <p>The findings of the investigations were based on onsite measurement of the hot water, record reviews, and interviews.</p> <p>On 02/08/18 at 7:05 PM, on-site interview with the evening security officer (shift hours from 3:30 PM until midnight) revealed that he was responsible for taking hourly measurements of the hot water in three locations in the building throughout his shift. He documented the temperature measured on a thermometer attached to a mixing valve on the hot water heater located in an upstairs boiler room. He used a digital thermometer to measure the hot water in Apartments #492 and 298. He stated that water temperature readings were highest on the fourth floor, which was closest to the hot water tanks, but dissipated as the water</p>	R 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____

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moved down to the lower floors. He stated that he was aware that hot water temperature readings had spiked to 130 degrees Fahrenheit in the early morning hours.

On 02/08/18 beginning at 7:16 PM, observation of the thermometer on the mixing valve showed a reading of 110 degrees Fahrenheit. Subsequent measurements taken in Apartments #494, 492, 394, 386, 298 and 293 showed the hot water was at or below 110 degrees Fahrenheit in every apartment.

On 02/08/18 at 8:05 PM, the ALR's maintenance manager stated that the hot water temperature had "spiked" during the overnight hours on 02/06/18 and 02/07/18, which they addressed by running the hot water in a sink located in the boiler room, dissipating the hot water.

Beginning at 8:10 PM, review of the hourly temperature logs maintained for hot water temperature readings for the period of 02/03/18 through 02/08/18 showed hot water readings in excess of 110 degrees Fahrenheit were documented on each day, as follows:

On 02/03/18, hot water measurements taken in Apartment 492 exceeded 110 degrees Fahrenheit on 11 of the hourly readings on 02/03/18. On 02/04/18, the hot water measured above 110 degrees Fahrenheit every hour between midnight and 11 PM. On 02/05/18, the hot water was documented at above 110 degrees Fahrenheit every hour between midnight and 3 PM and again between 5 PM and 9 PM.

On on 02/06/18, the hot water in Apartment 492 measured 122.4 degrees Fahrenheit at midnight, 130.1 degrees at 1 AM; 124.8 degrees at 2 AM;

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R 000	<p>Continued From page 2</p> <p>130.02 degrees at 4 AM; and, 130.06 degrees at 5 AM. It then measured between 110.3 degrees and 116.5 degrees during the evening. There were additional high temperature readings documented on 02/07/17, including 128.3 degrees at 4 AM; 128 degrees at 5 AM; 132 degrees at 6 AM; and 129 degrees at 7 AM.</p> <p>The hourly temperature logs for the period of 02/03/18 through 02/08/18 documented hot water readings taken in Apartment 298 were at or below 110 degrees Fahrenheit, except for a few occasions. For example, the hot water measured 115.5 degrees Fahrenheit at 1 PM, 112.9 degrees at 2 PM and 113.4 degrees at 4 PM. On 02/04/18, the hottest temperature recorded in Apartment 298 was 114.3 degrees at 1 PM. Similar hot water measurements were documented on 02/05/18 and 02/06/18. On 02/07/18, the hot water in Apartment 298 measured 130 degrees at 6 AM and 126 degrees at 7 AM. Hot water temperatures measured at or below 110 degrees Fahrenheit throughout the day on 02/08/18.</p> <p>On 02/08/2018, Resident #1 was interviewed by telephone beginning at 8:30 AM. The resident stated that "whatever they did after" the resident complained "seems to have worked... the water temperature is just fine ... It's comfortable for me."</p> <p>At the time of the investigation, the facility was in compliance with the Assisted Living Law "DC Code § 44-101.01."</p>	R 000		