

BOARD OF AUDIOLOGY & SPEECH LANGUAGE PATHOLOGY

December 19, 2022

10:00 AM-12:00 PM

OPEN SESSION AGENDA

Virtual Meeting Notice

*Currently, all board meetings are held virtually during the declared public emergency.
Information on how to access the public portion of the meeting is listed below:*

This meeting is available by Web

<https://dcnet.webex.com/dcnet/j.php?MTID=m30c62265393619c5b668e89c317e6a98>

This meeting is available by Phone

Call in Number: 1-650-479-3208 Call-in number (US/Canada)
Access Code: 471 887 216

BOARD OF AUDIOLOGY & SPEECH LANGUAGE PATHOLOGY

OPEN SESSION AGENDA December 19, 2022

CALL TO ORDER AND ROLL CALL	
OS-1219-01	Roll Cal
OS-1219-02	<u>APPROVAL OF THE AGENDA</u> Board Action: Consideration of the Open Session Agenda from the December 19 th , 2022, meeting.
MINUTES AND STAFF REPORTS	
OS-1219-03	<u>EXECUTIVE DIRECTOR'S REPORT:</u> I. <u>Operational Status Update</u> II. <u>COVID-19 Vaccine Update</u> III. <u>Licensure Census</u> IV. <u>Legislative Updates</u>
OS-1219-04	<u>BOARD ATTORNEY'S REPORT:</u>
OS-1219-05	<u>BOARD CHAIR'S REPORT:</u>
OS-1219-06	<u>OPEN SESSION MINUTES:</u> Board Action: Consideration of the Open Session minutes from the September 27 th , 2022, meeting.
DISCUSSION ITEMS	
OS-1219-07	<u>Open Session Consent Agenda:</u> Board Action: Consideration of the applications approved for purposes of review and/or ratification of Board actions taken since the last Board meeting.
MOTION TO ADJORN	
OS-1219-08	<u>MOTION TO CLOSE</u> Board Action: To go into closed session to discuss confidential matters as permitted in DC Official Code § 2-575(b). Background: Chairperson, I move that the Board close the Open Public session portion of the meeting and move into the Closed Executive Session portion of the meeting pursuant to D.C. Official Code § 2-575(b) for the following purposes: to discuss disciplinary matters pursuant to § 2-575(b)(9); to seek the advice of counsel to the board, to preserve the attorney-client privilege, or to approve settlement agreements pursuant to § 2-575(b)(4); and to plan, discuss, or hear reports concerning ongoing or planned investigations pursuant to § 2-575(b)(14)."

This ends the Open Session Agenda; next meeting is scheduled for [March 20, 2023](#)

The Open Meetings Act governs this meeting. Please address any questions or complaints arising under this meeting to the Office of Open Government at opengovoffice@dc.gov.

BOARD OF AUDIOLOGY & SPEECH LANGUAGE PATHOLOGY

September 27, 2022

10:00 AM-12:00 PM

OPEN SESSION MINUTES

Virtual Meeting Notice

*Currently, all board meetings are held virtually during the declared public emergency.
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BOARD OF AUDIOLOGY & SPEECH LANGUAGE PATHOLOGY

OPEN SESSION AGENDA September 27, 2022

CALL TO ORDER AND ROLL CALL

OS-0927-01	<p><u>INTRODUCTIONS</u> The meeting was called to order at 10:23 and a quorum was established.</p> <p>A. Board Members</p> <ul style="list-style-type: none"> • Kristin Spivey-Present • Dr. Angela Grice-Present • Jayme Meiner-Present <p>B. Board Staff</p> <ul style="list-style-type: none"> • Latrice Herndon, Executive Director • Joanne Drozdoski, Board Attorney • Whitney Moore, Health Licensing Specialist • Tamika Wells, Health Licensing Specialist
OS-0927-02	<p><u>APPROVAL OF THE AGENDA</u> Board Action: Consideration of the Open Session Agenda from the September 27th, 2022, meeting.</p> <p>Motion: Motion made by Dr. Angela Grice to accept the Open Session Agenda for September 27th, 2022, Seconded by Jayme Meiner.</p> <p>Vote: Ms. Kristin Spivey, Dr. Angela Grice, and Ms. Jayme Meiner voted in favor of the motion. The motion passed unanimously.</p>

MINUTES AND STAFF REPORTS

OS-0927-03	<p><u>EXECUTIVE DIRECTOR'S REPORT:</u></p> <p>I. <u>Operational Status Update</u></p> <ul style="list-style-type: none"> • New acting senior leadership- Dr. Sharon Lewis Interim Health Director, Arian Gibson, Interim HRLA Director, Aisha Nixon Associate Director of Board of Behavioral and Allied Health. • Introduction of new Board member Jayme Meiner and new Health Licensing Specialist, Whitney Moore. • Hybrid Board meetings will start in 2023. • Renewals will start on October 1, 2023. • Board Vacancy-1 Consumer Member, 2 Audiologist
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	<p>II. <u>COVID-19 Vaccine Update</u></p> <p>III. <u>Licensure Census</u></p> <ul style="list-style-type: none"> • Audiologist-140 • Audiologist Assistant-3 • Speech Language Pathologist Clinical Fellow-87 • Speech Language Pathologist-924 • Speech Language Pathologist Assistant-17 <p>IV. <u>Legislative Updates</u></p>	
OS-0927-04	<p><u>BOARD ATTORNEY’S REPORT:</u> Repeal of Occupational Act. An amendment to the HIV/AIDS Data Privacy Protection and Health Occupation Revision Clarification Amendment Act of 2022 restores the ability of Health Occupations Boards to consider convictions of applicants and those licensed, certified, or registered by a Health Occupations Board; (this effectively repeals the portion of the Removing Barriers to Occupational Licensing Act which precluded Boards from considering any convictions that were not directly related to the duties of the health occupation for which they were applying.</p>	
OS-0927-05	<p><u>BOARD CHAIR’S REPORT:</u></p> <ul style="list-style-type: none"> • No Report 	
OS-0927-06	<p><u>OPEN SESSION MINUTES:</u> <u>Board Action:</u> Consideration of the Open Session minutes from the June 20th, 2022, meeting.</p> <p><u>Motion:</u> Motion made by Dr. Angela Grice to accept the Open Session Minutes for September 20th, 2022, Seconded by Jayme Meiner.</p> <p><u>Vote:</u> Ms. Kristin Spivey, Dr. Angela Grice, and Ms. Jayme Meiner voted in favor of the motion. The motion passed unanimously.</p>	

DISCUSSION ITEMS

OS-0927-07	<p><u>Open Session Consent Agenda:</u> <u>Board Action:</u> Consideration of the applications approved for purposes of review and/or ratification of Board actions taken since the last Board meeting.</p> <p><u>Motion:</u></p>	
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	<p>Motion made by Dr. Angela Grice to accept the Open Session Consent Agenda for September 20th, 2022, Seconded by Jayme Meiner.</p> <p>Vote: Ms. Kristin Spivey, Dr. Angela Grice, and Ms. Jayme Meiner voted in favor of the motion. The motion passed unanimously.</p>	
OS-0927-08	<p><u>2023 Meeting Dates</u> *IP In-Person March 20th *IP June 19th *IP alternative date needed, DC Government Holiday September 18th December 18th</p> <p>Motion: Motion made by Dr. Angela Grice to accept the 2023 Meeting dates. Seconded by Jayme Meiner.</p> <p>Vote: Ms. Kristin Spivey, Dr. Angela Grice, and Ms. Jayme Meiner voted in favor of the motion. The motion passed unanimously.</p>	

MOTION TO ADJORN

OS-0927-09	<p><u>MOTION TO CLOSE</u> Board Action: To go into closed session to discuss confidential matters as permitted in DC Official Code § 2-575(b).</p> <p>Background: Chairperson, I move that the Board close the Open Public session portion of the meeting and move into the Closed Executive Session portion of the meeting pursuant to D.C. Official Code § 2-575(b) for the following purposes: to discuss disciplinary matters pursuant to § 2-575(b)(9); to seek the advice of counsel to the board, to preserve the attorney-client privilege, or to approve settlement agreements pursuant to § 2-575(b)(4); and to plan, discuss, or hear reports concerning ongoing or planned investigations pursuant to § 2-575(b)(14).”</p>	
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	<p>Motion: Motion made by Dr. Angela Grice to accept the to close Open Session. Seconded by Jayme Meiner.</p> <p>Vote: Ms. Kristin Spivey, Dr. Angela Grice, and Ms. Jayme Meiner voted in favor of the motion. The motion passed unanimously.</p>	
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This ends the Open Session Agenda; next meeting is scheduled for December 19, 2022

The Open Meetings Act governs this meeting. Please address any questions or complaints arising under this meeting to the Office of Open Government at opengovoffice@dc.gov.

BOARD OF AUDIOLOGY AND SPEECH LANGUAGE PATHOLOGY

Open Consent Agenda

10:00 am to 11:00 am

This document is the Open Consent Agenda for the meeting of the D. C. Board of Audiology and Speech Language Pathology that will be held on **December 19, 2022**, starting at 10:00 a.m., at 899 North Capitol Street NE-2nd Floor, Washington, DC 20002, and WebEx

OC-APPROVED APPLICATIONS FOR LICENSURE

09/16/2022 to 12/07/2022

First Name	Last Name	License Type Name
Erin	Kist	SPEECH-LANGUAGE PATHOLOGIST
M. Soledad	Labarca	SPEECH-LANGUAGE PATHOLOGIST
Christy	Tolevski	SPEECH-LANGUAGE PATHOLOGIST
Marissa	Vidal	SPEECH-LANGUAGE PATHOLOGIST
McKenna	Schulte	SLP CLINICAL FELLOW
Shannon	Quinn	SPEECH-LANGUAGE PATHOLOGIST
Rachel	Glick	SPEECH-LANGUAGE PATHOLOGIST
Brittani	Alomar	SPEECH-LANGUAGE PATHOLOGIST
Leanne	Sherred	SPEECH-LANGUAGE PATHOLOGIST
Cibeis	Bonilla Rodriguez	SPEECH-LANGUAGE PATHOLOGIST
Rachel	Kim	SPEECH-LANGUAGE PATHOLOGIST
Denise	Colombo	SPEECH-LANGUAGE PATHOLOGIST
Elizabeth	Farrelly	SPEECH-LANGUAGE PATHOLOGIST
Catherine	Kelly	SPEECH-LANGUAGE PATHOLOGIST
Johanna	Koenig	SPEECH-LANGUAGE PATHOLOGIST
Bianca	Boston	SPEECH-LANGUAGE PATHOLOGIST
Rebecca	Willman	SPEECH-LANGUAGE PATHOLOGIST
Christa	Ondiak	SPEECH-LANGUAGE PATHOLOGIST
Katherine	Stangel	SPEECH-LANGUAGE PATHOLOGIST
Johanna	Gray	SLP CLINICAL FELLOW
Caroline	Barber	SPEECH-LANGUAGE PATHOLOGIST
Tara	Randolph	SLP CLINICAL FELLOW
Janiah	Beazer	SLP CLINICAL FELLOW
Courtney	Mcveigh	SPEECH-LANGUAGE PATHOLOGIST
Ellen	Cook	SPEECH-LANGUAGE PATHOLOGIST
Elisa	Rademacher	SPEECH-LANGUAGE PATHOLOGIST
Makela	Davidson	SPEECH-LANGUAGE PATHOLOGIST
Stacy	Fleischman	SPEECH-LANGUAGE PATHOLOGIST
Sanjana	Jayaram	SPEECH-LANGUAGE PATHOLOGIST
Brittany	Hinkle	SPEECH-LANGUAGE PATHOLOGIST
Lindsay	Correia	SPEECH-LANGUAGE PATHOLOGIST
Shaunda	Isabelle	SPEECH-LANGUAGE PATHOLOGIST

Deon	Gilmore	SPEECH-LANGUAGE PATHOLOGIST
Clare	Ford	SPEECH-LANGUAGE PATHOLOGIST
Vadriane	Brown	SPEECH-LANGUAGE PATHOLOGY ASSISTANT
Danielle	Mazzari	SPEECH-LANGUAGE PATHOLOGIST
Rebecca	Cebulski	SPEECH-LANGUAGE PATHOLOGIST
Kristine	Golden	SPEECH-LANGUAGE PATHOLOGIST
Roraine	Bunag	AUDIOLOGIST
Shane	Fitzgerald	SPEECH-LANGUAGE PATHOLOGIST
Carrie	Ormonde	SLP CLINICAL FELLOW
Erika	McTish	SPEECH-LANGUAGE PATHOLOGIST
Taylor	Baron	SPEECH-LANGUAGE PATHOLOGIST
Nell	Drummey	SLP CLINICAL FELLOW
Nikki	Hurd	SPEECH-LANGUAGE PATHOLOGIST
Brandi C	Cox	SPEECH-LANGUAGE PATHOLOGIST
Kaitlynn	Wagner	SPEECH-LANGUAGE PATHOLOGIST
Hannah	Brouse	SPEECH-LANGUAGE PATHOLOGIST
Brittany	Dranguet	SPEECH-LANGUAGE PATHOLOGIST
Madeline	Albertine	SPEECH-LANGUAGE PATHOLOGIST
Michelle	Andrews	SPEECH-LANGUAGE PATHOLOGIST
Marlon	John	SLP CLINICAL FELLOW
Carmen	Richardson	SPEECH-LANGUAGE PATHOLOGIST

This ends the Open Consent Agenda.

BOARD OF AUDIOLOGY & SPEECH-LANGUAGE PATHOLOGY

December 19, 2022

10:00 AM-12:00 PM

EXECUTIVE SESSION AGENDA

Virtual Meeting Notice

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<https://dcnet.webex.com/dcnet/j.php?MTID=m4044bb3a5acc5b00464a825bfb62fb3b>

This meeting is available by Phone

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Access Code: 472 308 524

**BOARD OF AUDIOLOGY & SPEECH LANGUAGE PATHOLOGY
EXECUTIVE SESSION AGENDA**

December 19, 2022

CALL TO ORDER AND ROLL CALL	
ES-1219-01	<u>Roll Call</u>
ES-1219-02	<u>APPROVAL OF EXECUTIVE SESSION AGENDA</u> <u>Board Action:</u> Consideration of the Executive Session Agenda from the December 19 th , 2022, meeting.
ES-1219-03	<u>EXECUTIVE DIRECTOR’S REPORT:</u>
ES-1219-04	<u>BOARD ATTORNEY’S REPORT:</u>
ES-1219-05	<u>BOARD CHAIR’S REPORT:</u>
ES-1219-06	<u>EXECUTIVE SESSION MINUTES:</u> <u>Board Action:</u> Consideration of the Executive Session Minutes from the September 27 th , 2022, meeting.
ES-1219-07	<u>COMPLAINT – DR. LUCAS LANCASTER</u> <u>Board Action :</u> The Board is to review the response from Dr. Lancaster Order to answer and determine if any other actions is needed. <u>Background:</u> On June 30, the Board motioned to send Dr. Lancaster an Order to Answer Letter in response to the Board receiving a complaint. Mr. Richard Gabriel submitted a complaint against Dr. Lucas Lancaster on February 27, 2022, alleging a standard of care violation. Dr. Lancaster was sent an OTA and responded.
ES-1219-08	<u>Teyent Getaneh SLP Clinical Fellow</u> <u>Board Action:</u> The Board is to review Teyent Getaneh SLP Clinical fellow license and determine if an extension can be granted for clinical fellow license. <u>Background:</u> Ms. Teyent Getaneh has a SLP Clinical Fellow license that was issued on 2/2/2022 and expires on 2/2/2023. Ms. Getaneh is currently at the requesting an extension of her Clinical Fellow license and provided supporting documents.

	<p>for the purposes of review and/or ratification of Board actions taken since the last meeting.</p> <p><u>Background:</u> The Consent Agenda is a record of the decisions and/or actions taken by Board Staff since the last meeting.</p> <p>A.) The List of Audiologists, Audiology Assistants, Speech-Language Pathologists, Speech-Language Pathology Assistants and Speech-Language Pathologist Clinical Fellows approved supervised practice forms between June 30th, to Sept 15th, 2022:</p> <ul style="list-style-type: none"> • Supervised Practice Form <ul style="list-style-type: none"> Kaitlynn Wagner Janiah Beazer Catherine Kellye Amanda Shore Frances Del Pilar Carine Oyekola Erika Ortiz <p><u>Claire McKenna- SLP applicant via Endorsement</u></p> <ul style="list-style-type: none"> • Ms. McKenna applied for a SLP license via Endorsment. During the review process Ms. McKenna submitted her resume that indicated that she is currently working with patience without a license. An investigation was launched and the results of the investigation are pending. • Dr. Devon Dee received a complaint from Erika Campbell and Patrice Brown against Dr. Devon Dee Mbappe, SLP, for falsifying documents about a student at Friendship Public Charter School in the District. An investigation was launched and the results are pending. 	
ES-1219-10	<p><u>MOTION TO CLOSE</u> To close the Executive Session portion of the meeting.</p>	

This ends the Executive Session Agenda, next meeting is scheduled for March 20, 2023, immediately following the Open Session Agenda

	<u>THIS SECTION IS FYI ONLY</u> <u>NO BOARD DECISION OR ACTION IS NEEDED</u>	
FY-1	<u>COMPLAINT-DR. DEVON DEE MBAPPE</u> <u>Update</u> Pending investigation from investigators. <u>Background:</u> On April 18, 2022, Board Staff received a complaint from Erika Campbell and Patrice Brown against Dr. Devon Dee Mbappe, SLP, for falsifying documents about a student at Friendship Public Charter School in the District. The Board decided to initiate an investigation into the matter.	

BOARD OF AUDIOLOGY & SPEECH-LANGUAGE PATHOLOGY

September 27, 2022

10:00 AM-12:00 PM

EXECUTIVE SESSION MINUTES

Virtual Meeting Notice

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**BOARD OF AUDIOLOGY & SPEECH LANGUAGE PATHOLOGY
EXECUTIVE SESSION AGENDA
SEPTEMBER 27, 2022**

CALL TO ORDER AND ROLL CALL	
ES-0927-01	<p><u>INTRODUCTIONS</u></p> <p>The meeting was called to order at 10:53 and a quorum was established.</p> <p>B. Board Members</p> <ul style="list-style-type: none"> • Kristin Spivey-Present • Dr. Angela Grice-Present • Jayme Meiner-Present <p>B. Board Staff</p> <ul style="list-style-type: none"> • Latrice Herndon, Executive Director • Joanne Drozdoski, Board Attorney • Whitney Moore, Health Licensing Specialist • Tamika Wells, Health Licensing Specialist
ES-0927-02	<p><u>APPROVAL OF EXECUTIVE SESSION AGENDA</u></p> <p><u>Board Action:</u> Consideration of the Executive Session Agenda from the June 30th, 2022, meeting.</p> <p><u>Motion:</u> Motion made by Dr. Angela Grice to accept the to close Executive Session Agenda. Seconded by Jayme Meiner.</p> <p><u>Vote:</u> Ms. Kristin Spivey, Dr. Angela Grice, and Ms. Jayme Meiner voted in favor of the motion. The motion passed unanimously.</p>
ES-0927-03	<p><u>EXECUTIVE DIRECTOR'S REPORT:</u></p> <ul style="list-style-type: none"> • No Report
ES-0927-04	<p><u>BOARD ATTORNEY'S REPORT:</u></p> <ul style="list-style-type: none"> • No Report
ES-0927-05	<p><u>BOARD CHAIR'S REPORT:</u></p> <ul style="list-style-type: none"> • No Report
ES-0927-06	<p><u>EXECUTIVE SESSION MINUTES:</u></p> <p><u>Board Action:</u> Consideration of the Executive Session Minutes from the June 30th, 2022, meeting.</p>

	<p>Motion: Motion made by Dr. Angela Grice to accept the Executive Session Minutes from the June 30TH 2022 meeting. Seconded by Jayme Meiner.</p> <p>Vote: Ms. Kristin Spivey, Dr. Angela Grice, and Ms. Jayme Meiner voted in favor of the motion. The motion passed unanimously.</p>	
<p>ES-0927-07</p>	<p><u>COMPLAINT – DR. LUCAS LANCASTER</u></p> <p><u>Update :</u> The Board has sent Dr. Lancaster an Order to Answer and is currently awaiting a response.</p> <p><u>Background:</u> On June 30, the Board motioned to send Dr. Lancaster an Order to Answer Letter in response to the Board receiving a complaint. Mr. Richard Gabriel submitted a complaint against Dr. Lucas Lancaster on February 27, 2022, alleging a standard of care violation.</p> <p>Motion: Motion made by Dr. Angela Grice to reach out to Dr. Lancaster for a second time to respond to the Order to Answer. Seconded by Jayme Meiner.</p> <p>Vote: Ms. Kristin Spivey, Dr. Angela Grice, and Ms. Jayme Meiner voted in favor of the motion. The motion passed unanimously.</p>	
<p>ES-0927-08</p>	<p><u>COMPLAINT-DR. DEVON DEE MBAPPE</u></p> <p><u>Board Action:</u> The Board is to review the complaint against Dr. Devon Dee Mbappe and determine whether the licensee submitted forged documentation.</p> <p><u>Background:</u> On April 18, 2022, Board Staff received a complaint from Erika Campbell and Patrice Brown against Dr. Devon Dee Mbappe, SLP, for falsifying documents about a student at Friendship Public Charter School in the District.</p> <p>Motion: Motion made by Dr. Angela Grice to initiate an investigation into the matter of Dr. Devon Dee Mbappe. Seconded by Jayme Meiner.</p>	

	<p>Vote: Dr. Angela Grice, and Ms. Jayme Meiner voted in favor of the motion. The motion passed unanimously.</p> <p>Ms. Kristine Spivey recused herself do to knowing Dr. Devon Dee Mbappe.</p>	
<p>ES-0927-09</p>	<p><u>EXECUTIVE SESSION CONSENT AGENDA</u></p> <p><u>Board Action:</u> Consideration of the current Executive Session Consent Agenda items for the purposes of review and/or ratification of Board actions taken since the last meeting.</p> <p><u>Background:</u> The Consent Agenda is a record of the decisions and/or actions taken by Board Staff since the last meeting.</p> <p>A.) The List of Audiologists, Audiology Assistants, Speech-Language Pathologists, Speech-Language Pathology Assistants and Speech-Language Pathologist Clinical Fellows approved supervised practice forms between June 30th, to Sept 15th, 2022:</p> <ul style="list-style-type: none"> • Supervised Practice Form Kaitlynn Wagner Janiah Beazer Catherine Kellye Amanda Shore Frances Del Pilar Carine Oyekola Erika Ortiz <p>Motion: Motion made by Dr. Angela Grice to accept Executive Consent Agenda. Seconded by Jayme Meiner.</p> <p>Vote: Ms. Kristin Spivey, Dr. Angela Grice, and Ms. Jayme Meiner voted in favor of the motion. The motion passed unanimously.</p>	
<p>ES-0927-10</p>	<p><u>MOTION TO CLOSE</u> To close the Executive Session portion of the meeting.</p> <p>Motion:</p>	

	<p>Motion made by Dr. Angela Grice to close the Executive portion of the meeting. Seconded by Jayme Meiner.</p> <p>Vote: Ms. Kristin Spivey, Dr. Angela Grice, and Ms. Jayme Meiner voted in favor of the motion. The motion passed unanimously.</p>	
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This ends the Executive Session Agenda, next meeting is scheduled for December 19, 2022., immediately following the Open Session Agenda



Tuesday, September 27, 2022

LaTrice Herndon
Executive Director
DC Board of Audiology and Speech-Language Pathology
899 North Capitol Street, NE
Washington, DC 20002

RE: Response to *Order to Answer*, issued September 22, 2022, re: In the Matter of Lucas Lancaster D.C. Lic. # AUD000151.

Dear LaTrice Herndon and Members of the DC Board of Audiology and Speech-Language Pathology:

Below I include my response to the *Order to Answer* (OTA) issued to me by the DC Board of Audiology and Speech-Language Pathology, on September 22, 2022. This OTA addresses a formal complaint filed on February 27, 2022 (hereafter referred to as *the complaint*).

In *the complaint*, the complainant (hereafter referred to as *the patient*) does not reference a specific law and/or regulation that may have been violated. As the exact nature of the alleged violation is not made clear in *the complaint* I will address only what I believe may represent areas of potential concern discussed by *the patient* in *the complaint*. In consideration of patient privacy, I address the areas of potential concern to the best of my ability with the least amount of disclosure of what may be considered protected information other than what *the patient* may have already disclosed in *the complaint*.

The patient was seen at The Gallaudet University Hearing and Speech Center (GUHSC) on 02/18/2022 for an audiological assessment, at their own request. Prior to their appointment, *the patient* contacted the GUHSC administrative team to inquire if their examination would include pure-tone audiometry and speech discrimination testing. Following consultation with the clinician, it was confirmed that these tests were included in all audiometric testing, as standard practice, and GUHSC standard protocol for audiological assessments.

At the time of testing *the patient* indicated that their reason for seeking an audiological assessment was to support a disability claim with The U.S. Dept. of Veterans Affairs. They also requested a letter reporting that their hearing loss was the result of military/combat experience. Prior to beginning testing, *the patient* was informed that it may not be possible to accurately identify the precise cause of their auditory pathology. Instead, it was explained that the type and degree of auditory pathology would be documented and the reviewing party would be responsible for determining the probability of and extent to which any injury or disability may be related to military service.

I. Student involvement: *The patient* states in *the complaint* that their examination was conducted by two students. They also state that the students and I were engaged in conversations that they could not hear throughout the test session. *The patient* expressed that they felt “judged” and could not determine if they were “doing well” on the examination.

Two students and I were present throughout the entire clinical session. As part of their intake process, *the patient* agreed to be evaluated by student clinicians or allow student clinicians to observe any or all parts of the clinical encounter. As is necessary to educate students while assuring compliance with minimum clinical standards, constant communication between the students and clinician was maintained throughout. This communication included real-time interpretation of test findings and response reliability as well as procedural instruction. In compliance with industry standards, our facility conducts audiometric testing in an audiometric sound-treated space, with separate suites designated for the patient and the examiner. Naturally, due to this testing configuration, it is expected that the patient would not have been able to hear the conversation between the clinician and students. Throughout the testing procedure, all necessary communication with the patient was considered effective and free of any physical, logistical, or linguistic, barriers.

The patient was given the opportunity to ask questions and express concerns at various times prior to, throughout, and following the examination. They did not express any questions, concerns, or frustrations with the clinician-student communication, or the overall test procedures, at any time during or after the clinical encounter.

II. Test reliability: *The patient* expressed that they could not tell whether they were “doing well,” and that the clinician replaced the headphones at various times throughout the test session. Due to significant inconsistencies in *the patient’s* behavioral responses, poor test reliability, and poor agreement between clinical tests, they were provided with clarifying instructions on various occasions. *The patient* was also informed that in order to rule out equipment malfunction as a possible cause of the observed poor test reliability, that testing would have to be completed with different test equipment.

III. Interpretation of test results: *The patient* states that their results were described as reflecting “a minor hearing loss.” The patient also described feeling as if they were being “called stupid” or “not intelligent enough to understand.”

At no time was a reference made to *the patient's* intelligence, nor were they referred to as "stupid." *The patient* was informed that many of their test responses were highly inconsistent, representing hearing sensitivity that varied widely between normal hearing and profound hearing loss. They were also informed of various other inconsistencies with speech audiometry as well as poor test agreement with other subjective and objective test measures.

Ultimately *the patient* was informed that due to limited test reliability it was not possible to diagnose hearing loss or guarantee the accuracy of any hearing threshold. Instead, it was explained that *Minimum Response Levels* were recorded which effectively rule out a hearing loss for all test frequencies, in each ear, with the exception of one frequency, in one ear, where a mild hearing loss could not be ruled out.

IV. Recommendation: In the post-testing counseling session *the patient* was advised that they should return to repeat the audiological assessment. This recommendation was made as hearing loss could not be effectively ruled out, due to limited response reliability and time constraints (testing time exceeded 90-minute test session).

The patient was counseled regarding various possible causes of their described symptoms in the setting of normal to near-normal peripheral hearing sensitivity. It was further clarified at the time of the post-test consultation that the absence of significant peripheral hearing loss does not rule out true auditory or audiologic pathology.

It was also recommended that they return for repeat audiometric testing and (central) auditory processing testing, as well as consult with primary care, and neuropsychology to further evaluate for factors that may contribute to their symptomatic presentation.

V. Provision of Report/Results: *The patient* was informed, as is standard practice, that their audiometric data and other raw test results would be made available via the patient portal within a business day, while any supplemental narrative report would be made available in 5-7 business days. *The patient's* test results and chart notes were made available on the day of their assessment (2/18/22) and the final narrative report was on 2/28/22.

Our electronic clinical record system indicates they viewed their clinical profile (via the patient portal) on 2/18/22, 2/21/22, 2/24/22, 2/25/22, 2/27/22, 3/1/22, and 3/2/22.

A review of all clinical communication records, including email, clinical record system message histories, voicemail logs, and incoming call logs, was conducted.

There is one record indicating that the patient emailed the clinic to request their clinical records, on Thu, Feb 24, 2022, at 1:19 AM. A reply was sent, within the day, by the administrative team. The reply included instructions to access *the patient's* available records and clinical test results via the patient portal. There is no other available or known history of *the patient* expressing difficulties accessing their records or requesting expedited processing of the formal report.

To date, there is no other known history or record of this patient having expressed any concerns, to our clinical or administrative teams, regarding their care, clinical encounter, administrative procedures, or reporting of test findings.

We are very sorry to hear that *the patient* did not have a positive experience with our clinical services, and deeply regret any communication, process, or procedure that may have caused them to feel poorly. Our team would welcome the opportunity to remedy *the patient's* concerns and better learn how to prevent similar dissatisfactions in the future. I hope the details included here provide the necessary clarification to address *the patient's* concerns. Please feel free to contact me at your earliest convenience, should your team have any additional questions or need for further information.

Regards,

Lucas Lancaster, AuD., CCC-A

D.C. Lic #: AUD000151 | ASHA CC #: 14050344

COMPLAINT FORM

PLEASE TYPE OR PRINT LEGIBLY IN BLACK OR BLUE INK.

The District of Columbia Health Regulation and Licensing Administration (HRLA) investigates complaints on behalf of the Health Occupations Boards (Boards). The Boards receive complaints and may take disciplinary action against a health professional licensee if the conduct in question is grounds for disciplinary action under the Health Occupations Revision Act of 1985 (D.C. Official Code § 3-1201.01 *et seq.*) or the District of Columbia Municipal Regulations. The disciplinary actions may include, but are not limited to, reprimand, probation, monetary fine, suspension or revocation of licensure. The Boards may also resolve the matter informally if there is no actual violation of a law or regulation or the Board otherwise deems such action appropriate.

THE BOARDS DO NOT HAVE JURISDICTION OVER THE FOLLOWING:

- COMPLAINTS THAT INVOLVE FEE DISPUTES
- REQUESTS FOR REFUNDS
- A HEALTH PROFESSIONAL WHO IS NOT LICENSED IN THE DISTRICT OF COLUMBIA

ACTIVITY THAT OCCURRED OUTSIDE OF THE DISTRICT OF COLUMBIA SHOULD BE REPORTED TO THE LICENSING BOARD OF THE STATE IN WHICH THE ACTIVITY OCCURRED.

UNLICENSED COMPLAINTS

If your complaint alleges unlicensed activity, you should address your complaint to:

Supervisory Investigator
899 North Capitol Street, NE
Second Floor
Washington, DC 20002

You can also fax your complaint about unlicensed activity to (202) 442-4924.

Investigation and resolution of complaints take varying amounts of time. If a Board takes formal disciplinary action, you may obtain a copy of that Board's final order from the Department of Health's HRLA website at www.hrla.doh.dc.gov, and searching under that health professional's name. If the Board closes your complaint with a finding that the health professional has not committed a violation of District of Columbia law or regulation, the Board will notify you of such in writing.

Complaints to a Board made on this form must be signed and dated by the individual making the complaint. Complaints are made available to the licensee so that he or she may file a response to the allegations with a Board. The Board will not accept an anonymous complaint. If you have any questions, please contact HRLA at (202) 724-8800 or (202) 724-4900.

1. IDENTIFY THE TYPE OF HEALTH PROVIDER or FACILITY

(Example: Physician, Home Health Aide, Pharmacist, Hospital, Nursing Home, etc.)

The Gallaudet University Hearing and Speech Center

2. IDENTIFY THE HEALTH PROVIDER

Full Name: Lucas Lancaster

Title: clinical doctor in audiology

Address: 800 Florida Ave NE
(Street Address)

<u>washington</u>	<u>DC</u>	<u>20002</u>
(City)	(State)	(Zip Code)

Phone: (202) 651-5328

3. PERSON MAKING THIS COMPLAINT

Full Name: Richard Gabriel

Address: 1315 clifton street nw apt. 108
(Street Address)

<u>washington</u>	<u>DC</u>	<u>20009</u>
(City)	(State)	(Zip Code)

Phone: 7576044910

Email: gabriel_richie28@yahoo.com

Date of Birth: 01/11/1986

4. PATIENT/CLIENT NAME (if different from person making this complaint)

Full Name: _____

Address: _____
(Street Address)

(City) (State) (Zip Code)

Phone: _____

Email: _____

Date of Birth: _____

5. Did the patient/client suffer any physical injuries? If yes, what injuries?

no

6. Date(s) of occurrence(s):

18 Feb 2022

7. Place(s) of occurrence(s), describe location(s):

The Gallaudet University Hearing and Speech Center

8. Were the police notified? If yes, list the agency and complaint number:

no

9. COMPLAINT:

Please describe, with as much detail as possible, what event or events led to the filing of this complaint. Include in your description the dates and reason(s) for seeing the health provider. (You may use a separate sheet of paper or use the space below).

PLEASE TYPE OR PRINT

On 18 Feb 2022, I had a hearing appointment with dr lancaster. it is a teaching facility so he had to other students with him at my appointment that were administering the test. they had me hooked up to their hearing machines and administered the test from a different room that i was in and i could see them about my test but could not hear them. it was a horrible experience because they kept changing the headphones i was using and dr lancaster and his students kept talking behind the window that i could see them through but i could not hear what was being said. i didnt know if i was doing well or if i was doing bad. i just sat there in my room looking at them through the window and was feeling judged due to dr lancasters actions and how they were looking at my test score screen. lots of shaking heads just made me feel judged when I was there to get better by doing this test for my veterans affairs disability claim. after my test was complete dr lancaster told me how i did. he said that there was minor hearing loss but when he told me talked about my speech discrimination test i told him i couldnt hear the words so if i didnt know what was being said i didnt reply with the word. he then said what he thought the problem was and i interpreted his assesment as he didnt think i couldnt hear the words but that i was not intelligent enough to understand what was being said so he was going to write in his report that i should be referred to another testing facility to help me with how i hear information. I took it as he was calling me stupid after i told him that i could not hear the words. he then ended my appointment by telling me, in front of his student, that he would complete his report of my tests at the end of the day 18 Feb 2022, and the latest it would get to me would be 21 Feb 2022. Since i left my appointment 18 Feb 2022 dr lancaster has not completed my records for me to file my veterans affairs disability claim. i have contacted his office several times and still he has not returned my emails to given me a curtesy call. my insurance was used for this test and no services were completed and it was a horrible experience because i feel like i was being judged during the exam and afterwards when i felt dr lancaster was calling me dumb for not being able to hear the words being stated in the speech discrimination test. lasty he gave me his word and said he would complete my documentation which is the service i paid for and havent received nor have i been contacted that it is being worked on.

Lined writing area with 25 horizontal lines.

Please attach copies of any reports, bills, invoices, documents, or studies supporting or relating to your claim.

Copies of Supporting Documents Attached: Yes No

I HEREBY DECLARE AND AFFIRM under the penalties of perjury that the matters and facts set forth in the foregoing complaint are true and correct to the best of my knowledge, information and belief.

2/27/2022

Date



Signature of Complainant

MAIL OR DELIVER COMPLAINT TO:

DC Board of *[the Board that regulates the licensed professional about whom you are complaining, e.g. Medicine, Nursing, etc. If unknown, address to HRLA]*
899 North Capitol Street, NE, Second Floor
Washington, DC 20002

You can also fax the complaint to the appropriate Board at (202) 724-8677

Appointment Reminder & Confirmation

From: Gallaudet Hearing and Speech Center (guhsc@gallaudet.edu)

To: gabriel_richie28@yahoo.com

Date: Wednesday, February 16, 2022, 02:58 PM EST

Dear Richard Gabriel,

This is a reminder that Richard Gabriel is scheduled for an appointment on February 18, 2022 at 1:00 PM, for New Pt. AA (S) at The Gallaudet University Hearing and Speech Center with Lucas Lancaster, Au.D., CCC-A.

Please click the following link to confirm your appointment [Click here to confirm you will be attending this appointment.](#)

In order to protect our clients, staff, and students, we will be taking additional infection control measures. These new safety measures will mean your appointments may look different than you recall.

What to expect:

- Upon arrival at SLCC, please enter the building and take the elevator to the second floor.
- Once outside the clinic door please ring the doorbell to signal your arrival or call the front desk at (202) 651-5328
- A staff member will greet you, measure your temperature, and review the [COVID-19 Screening Questionnaire](#).
- You will be asked to wear a provided N95 mask, which must be properly worn over the face and mouth at all times; exemptions may apply for clients younger than two years old or if lipreading is required.
- You will be asked to wash or sanitize your hands when entering the building, or when entering/exiting any room or clinical space.
- In order to manage our adherence to COVID-19 safety measures and reduce traffic in and out of the facility, we highly encourage clients to arrive alone for appointments, with the exception of
 - one adult accompanying a client under the age of 18 years, or
 - one adult companion and/or caretaker or support staff, for any client requiring assistance.
- To limit the spread of COVID, if you test positive for COVID within 48-hours after your appointment, please inform us.

Before your appointment:

We also ask that you bring your photo identification and current health insurance card. If this will be your first visit to the center, or if you have not received services here within the last one year, please ensure you've completed the intake paperwork, provided electronically by our scheduling team. These forms may have been emailed to you or you may access them via the online patient portal. If you have not registered for the online patient portal you may do so by visiting

<https://www.hearinghealthportal.com> and using the following registration code: DE949B.

Directions:

The Hearing and Speech Center is located in the Sorenson Language and Communications Center Building of Gallaudet University (800 Florida Ave NE Washington, DC, 20002, SLCC Bldg). To arrive at our center you should bear right after entering the campus through the Florida Ave entrance. Continue past The Field House, as well as the football field on the right-hand side. Beyond the football field, you will arrive at a stop sign intersection, where on the left-hand side you will find a small "L" shaped parking lot with signs labeled "Hearing & Speech Center Parking." We are on the second floor, in Suite 2200, of the SLCC Building.

Best,

The Gallaudet University Hearing and Speech Center Team

Tel: 202-651-5328

VP: 202-250-2119

email: guhsc@gallaudet.edu

Please visit our Website at <http://hearingandspeech.gallaudet.edu>

-\$40.00

Gallaudet University

Edit

Posted Tuesday, February 22, 2022



Education

Appears on your statement as

GALLAUDET UNIVERSITY 021822

Transaction Type

DEBIT CARD PURCHASE

Charged by

RICHARD GABRIEL

Card Number

453506***0224**

If you would like to dispute this transaction, please call
800-531-USAA(8722).

My co-pay that I was charged for attending
my appointment with Dr. Lucas but have not
received the completed service for what I paid.

Richard Gabriel

A handwritten signature in black ink, appearing to read 'Richard Gabriel'.

From: [Teyent Getaneh](#)
To: [Board of Audiology & Speech Language Pathology, \(DOH\)](#)
Subject: CF license extension
Date: Friday, December 2, 2022 2:00:35 PM
Attachments: [Birth certificate Liya.eml.msg](#)

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

Good afternoon,

My name is Teyent Getaneh. I graduated from UDC with a masters in speech language pathology in summer of 2021. During the fall of 2021, I applied for my provisional license. While I hoped to start with my CF right away, my license did not come until late February of this year. During this time, I was pregnant and had my baby early (a few days after receiving my license). I have attached my baby's birth certificate as a supporting document. As a result, I did not start my CF position until September. I am writing this email to request an extension on my license as it is due to expire at the end of December. I was told that this date is incorrect and will be switched to February of 2023. However, this is still not enough time for me to complete my CF. I cannot afford to have a gap in employment as I have children and would like you to review my case at this month's meeting. Please let me know if you need further information from me.

Thank you,
Teyent

CERTIFICATION OF VITAL RECORD

GOVERNMENT OF DISTRICT OF COLUMBIA
DEPARTMENT OF HEALTH
WASHINGTON D.C.
CERTIFICATE OF LIVE BIRTH

FILE DATE: MARCH 03, 2022

FILE NUMBER: 108-2022-001631

CHILD'S NAME: LIYA HAILE

DATE OF BIRTH: FEBRUARY 25, 2022

TIME OF BIRTH: 5:46 PM

SEX: FEMALE

WEIGHT: 5 LBS., 10 OZ.

PLACE OF BIRTH: GEORGE WASHINGTON UNIVERSITY HOSPITAL

MOTHER'S NAME: TEYENT GETANEH

MOTHER'S SURNAME: GETANEH

MOTHER'S PLACE OF BIRTH: ETHIOPIA

DATE OF BIRTH OR AGE: FEBRUARY 04, 1985

FATHER/PARENT'S NAME: DANIEL MEZEGBE HAILE

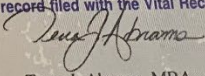
FATHER/PARENT'S PLACE OF BIRTH: ETHIOPIA

DATE OF BIRTH OR AGE: JUNE 07, 1982



This is to certify that this is a true and correct reproduction or abstract of the official record filed with the Vital Records Division, Department of Health, District of Columbia.

DATE ISSUED
MARCH 28, 2022


Terra J. Abrams, MBA
State Registrar

WARNING: IT IS UNLAWFUL TO MAKE COPIES OF THIS DOCUMENT AND PRESENT THEM AS OFFICIAL COPY OF AN ORIGINAL CERTIFICATE.

ANY ALTERATION OR ERASURE VOIDS THIS CERTIFICATE

From: [Adrea Murphy](#)
To: [Board of Audiology & Speech Language Pathology, \(DOH\)](#)
Cc: tgetaneh1099@kidsinmotion1.net
Subject: Re: CF with DC License
Date: Monday, December 5, 2022 12:38:57 PM

CAUTION: This email originated from outside of the DC Government. Do not click on links or open attachments unless you recognize the sender and know that the content is safe. If you believe that this email is suspicious, please forward to phishing@dc.gov for additional analysis by OCTO Security Operations Center (SOC).

You don't often get email from adreamurphy@gmail.com. [Learn why this is important](#)

Good morning and hello again,

I am following up to my question below with a separate matter relating to a provisional license extension. The CF in question is Teyent Getaneh. Please note that Teyent has only started her CF in September of this year, as she had been previously on maternity leave by the time that her provisional license application was processed by the Board. That being said, Teyent will not be able to complete her CF by the expiration date that is currently associated with her provisional license. Consequently, I am writing to you on Teyent's behalf to ask for a 1-year extension so that she may ensure she is able to complete all of the hours for her CF.

Lastly, a reminder to kindly respond with any termination paperwork for the Board to complete, as Teyent will no longer be under my supervision as of 12/9/22.

Please let me know if you have any questions.

Thank you,
Adrea Murphy

On Fri, Dec 2, 2022 at 10:32 AM Adrea Murphy <adreamurphy@gmail.com> wrote:

Good morning,

I am a DC-licensed SLP who had a Clinical Fellow under my supervision since September. She is now resigning from the position and I'm wondering is there a form with the DC Board that I need to complete re: her termination from my supervision?

Thank you
Adrea Murphy

--

Adrea Murphy, M.S., CCC-SLP
Speech-Language Pathologist
(301) 531-5329
adreamurphy@gmail.com

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Adrea Murphy, M.S., CCC-SLP
Speech-Language Pathologist
(301) 531-5329
adreamurphy@gmail.com