



Dear Produce Plus Participant,

You have qualified for additional money from the United States Department of Agriculture (USDA) to spend at the farmers' market based on the information provided on your Produce Plus application!

Here is what you need to know:

- **Benefit Type:** The money has been loaded onto the same Produce Benefit Card that your Produce Plus benefits are on (\$40 each month):



- **Benefit Amount:** \$50 has been loaded onto your card. This is a one-time benefit that can be used any time between now and November 30th. It does not have to be spent before the end of the month like Produce Plus.
- **What can be purchased:** Locally grown fruits, vegetables, cut herbs or honey.
- **Market Locations:** The same markets where you spend your Produce Plus benefit. To find markets, please call (202) 299-3775 or view the [Market Guide](#) online.
- **How to use your Produce Benefit Card:**
 1. Bring your card to a participating farmers market.
 2. Look for the 'Authorized Farmer' sign at the farmer's tent—if you don't see it, check in with the farmer or the market manager.
 3. Pick out locally grown fruits, vegetables, cut herbs or honey at the farmers stand.
 4. Give your Produce Benefit Card to the farmer at the checkout counter to process your purchase.
 5. If there are not enough funds on your card to complete the purchase, you can use other tenders or currencies to complete the purchase.

Full non-discrimination statement: <https://dchealth.dc.gov/node/125252>

Frequently Asked Questions

1. How can I check my balance?

- Online:
 - Go to the [balance checker website](#).
 - Type in your Last Name and your Produce Plus Loyalty Number (12 digits; starts with the “FR191—” on the back of your card below the barcode)
 - Click the “Check” button
 - Look for “Produce Plus” and “Senior FMNP” credit balances
- Call (202) 299-3775 or text (202) 888-4834.

2. What happens if I lose my Produce Benefit Card?

- To replace your card, please contact FRESHFARM for assistance: produceplus@freshfarm.org or call 202-888-4384

3. When can I start using my Senior FMNP benefit?

- Your Senior FMNP benefit is available now. You have until November 30th to spend the \$50.

4. Where can I spend my Senior FMNP benefit?

- You can spend your benefits with any participating farmer in DC or MD. To find more information about which farmers’ markets and farm stands accept the benefit:
 - Call (202) 299-3775.
 - Use the online [Market Guide](#) or [Interactive Market Map](#).
 - Look for a printed Market Guide at a market near you.

5. What can I purchase with my Senior FMNP benefit?

- **Eligible Foods:** Fresh fruits and vegetables, cut herbs and honey.
 - *Note:* Honey is only available to purchase with Senior FMNP benefit, not Produce Plus.
- **Non-Eligible Foods:** Any non-produce items like meat, dairy, bread, etc.

6. Can someone else shop for me?

- Yes, someone can shop for you. They will need to bring your Produce Benefit Card or have your 12-digit Loyalty Number (starts with “FR” on the back of the card) to use with a farmer.

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Your Rights and Responsibilities:

By submitting your Produce Plus application, you have certified that the information you provided for your eligibility determination (program affiliation, age and residency) for additional Federally funded benefits is correct. Intentionally making a false or misleading statement or intentionally misrepresenting, concealing, or withholding facts may result in paying the State agency, DC Health, in cash, the value of the SFMNP food benefits improperly issued to you and may subject you to civil or criminal prosecution under the State and Federal Law.

Standards for eligibility and participation in the Senior FMNP are the same for everyone, regardless of race, color, national origin, age, disability, or sex.

You may appeal any decision made by the local agency regarding your eligibility for the SFMNP benefit or request for the benefit to be removed from your Produce Pass card prior to utilization.

Persons with disabilities who require alternative means of communication for program information (e.g. Braille, large print, audiotape, American Sign Language, etc.), should contact the Agency (State (DC Health) or local (FRESHFARM)) where they applied for benefits. Individuals who are deaf, hard of hearing or have speech disabilities may contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, (AD-3027) found online at: http://www.ascr.usda.gov/complaint_filing_cust.html, and at any USDA office, or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by:

- (1) mail: U.S. Department of Agriculture Office of the Assistant Secretary for Civil Rights
1400 Independence Avenue, SW
Washington, D.C. 20250-9410;
- (2) fax: (202) 690-7442; or
- (3) email: program.intake@usda.gov.

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This institution is an equal opportunity provider.