

**DEPARTMENT OF HEALTH
HEALTH REGULATION AND LICENSING ADMINISTRATION**

BOARD OF PSYCHOLOGY
AUTHORITY FOR GUIDANCE

June 25, 2020
DATE OF POLICY

20-002
POLICY NO.

POLICY STATEMENT

**GUIDANCE ON TELE-PSYCHOLOGY AND REMOTE SUPERVISION
DURING THE COVID-19 HEALTH EMERGENCY**

In light of the current public health emergency, the Board of Psychology (Board) has adopted the following policy and offered this guidance related to tele-psychology and the supervision of psychology practice in the District. This policy guidance governs practice and supervision from March 11, 2020 to December 31, 2020. Further guidance statements will be forthcoming to meet the evolving situation as it develops.

The District issues psychology licenses and psychology associate registrations. Licensed psychologists are authorized to practice independently while psychology associates must practice under the supervision of a licensed psychologist. Additionally, an individual seeking psychology license must possess a doctoral degree in psychology and have accrued two (2) years of practice experience under the primary supervision of a psychologist. 17 DCMR § 6902.1. Section 6911.6 of Title 17 of the District of Columbia Municipal Regulations (DCMR) requires that ten percent (10%) of the supervised practice be performed under the immediate supervision of the supervising psychologist. Immediate supervision is defined as supervision in which the supervisor maintains direction and control of the services provided by the supervisee through in-person, face-to-face observation or in physical proximity to the individual being supervised. 17 DCMR § 6999.1.

On March 11, 2020, Mayor Muriel Bowser declared the state of public health emergency in the District due to the threat of COVID-19 pandemic. Mayor's Order 2020-045. Following this declaration, the Mayor issued an order prohibiting mass gatherings of fifty (50) or more persons on March 16, 2020. Mayor's Order 2020-048. On March 24, 2020, non-essential businesses are ordered closed. Mayor's Order 2020-053. A stay-at-home order was issued on March 30, 2020, prohibiting District residents from leaving their home except for certain specified essential businesses. Mayor's Order 2020-054.

As a result of these emergency restrictions, health care practitioners are forced provide care through telehealth, which is used here to refer to the practice of health care or provision of care or treatment to clients located in the District remotely through the use of communication

technology. To support safe and effective telehealth practice, the Department of Health issued a Guidance dated March 12, 2020 (Guidance) to clarify the standards and requirements for tele-practice.

The Guidance stipulates that health care providers are permitted to deliver health care services to clients through the use of communication technology so long as they conform to the acceptable standards of care and comply with privacy requirements. For additional guidance, providers may consult 17 DCMR § 4618 (Telemedicine), which the Board now temporarily adopts as framework for tele-practice of psychology. Further, the Guidance provides that a practitioner may establish new patients via the use of real-time telehealth.

However, **practitioners seeking to practice telehealth to District clients must be properly licensed in the District.** An exception to this requirement applies to practitioners licensed in another jurisdiction who are “temporary agents” of the District in one of two ways: a) the practitioner is providing health care to individuals at a District licensed health care facility; or b) the practitioner is providing continued care based on an existing relationship to a client who returned to the District. Administrative Order No. 2020-02, dated March 13, 2020. Additionally, psychology students practicing under appropriate supervision as part of their psychology education are also exempt from licensure.

Based on the Guidance above, therefore, the Board has determined that psychologists licensed in the District may engage in tele-psychology practice including providing supervision via communication technology, provided that licensees comply with the applicable standards of care and privacy mandates.

However, the requirement of **“immediate supervision” is hereby modified to permit real-time, synchronous communication between the supervisor and the supervisee through the use of appropriate real-time technology such as telephone or audiovisual telecommunication.** The use of technology that does not involve real-time communication, such as e-mail or text messaging, while permissible as part of tele-practice and tele-supervision, does not constitute immediate supervision.

For illustration, a psychology associate’s practice must be fully supervised and the supervisor may utilize either synchronous or asynchronous means of communication. However, ten percent (10%) of the associate’s practice time must receive immediate supervision conducted via synchronous means of communication.

This policy is applicable to psychology practice and supervision going forward. An emergency and proposed rulemaking will shortly be published in the *D.C. Register* to implement the change.

All inquiries pertaining to the practice of psychology, including the continuing education requirements, may be directed to the Board at dcbopsych@dc.gov.