

DC Health Regulation and Licensing Administration

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: HFD03-0008	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 08/27/2026
NAME OF PROVIDER OR SUPPLIER INNOVATIVE LIFE SOLUTIONS			STREET ADDRESS, CITY, STATE, ZIP CODE 4910 ARKANSAS AVENUE, NW , WASHINGTON, District of Columbia, 20012	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
10000	Initial Comments An annual relicensure survey was conducted at this facility from August 25, 2026, through August 27, 2026. A sample of two persons was selected from a census of three. The findings of the survey were based on observations, interviews, and record reviews.	10000	Please start typing your responses here:	
17930	PERSONNEL CFR(s): 3512.13 3512.13 The CRFPID shall comply with and shall not employ a worker who does not comply with District of Columbia standards on criminal background checks as set out in D.C. Law 14-98, the Health-Care Facility Unlicensed Personnel Criminal Background Check Amendment Act of 2002 and implementing regulations, 22B DCMR Chapter 47. The CRFPID shall obtain enough information from each applicant to comply with criminal background check requirements even if obtaining such information is in addition to information obtained in compliance with Subsection 3512.14. In addition, each CRFPID shall comply with background checks in accordance with applicable federal law and shall not employ a person who has a history of the following: (a) Child abuse or abuse of someone under his or her care and supervision, including misappropriation of property; (b) Neglect; (c) Exploitation; (d) Conviction for a sexual offense or violent crime; or	17930		

Office of Primary Care and Health Systems Management

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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17930	Continued from page 1 (e) A conviction for criminal violation(s) that would indicate behavior potentially harmful to persons. This LICENSURE REQUIREMENT is NOT MET as evidenced by: Based on observations, record reviews, and interviews, the facility failed to follow the District's requirement to complete employee criminal background checks (Direct Support Professionals (DSP #7)). Findings Included: Observations on August 26, 2026 at 5:58 AM, showed DSP #7 in the facility providing services, including assisting persons, preparing and serving meals, and observing persons during mealtime. On August 27, 2026, at 11:28 AM, a review of the facility's personnel records revealed there was no documented evidence that the Department had completed background checks to verify employment eligibility for DSP #7." At 1:10 PM, the House Manager stated she was contacting Human Resources to obtain the complete background check documentation During the exit meeting at 3:30 PM, the surveyor stated that the required documentation was needed, and management, including the House Manager, agreed to provide it; however, the documentation was not received.			17930			
18270	STAFF TRAINING CFR(s): 3515.7 3515.7 The CRFPID shall provide on-the-job training as necessary for the performance of job assignments in accordance with the requirements of this section. Employees shall be directly supervised until the Residence Director or QIDP deems that competence in the performance of all job duties has been achieved. This LICENSURE REQUIREMENT is NOT MET as evidenced by: Based on observations, interviews, and record reviews, the facility failed to provide necessary on-the-job training to ensure that staff demonstrated competency in performing required job duties, specifically in implementing (1) each person's diet			18270			

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18270	Continued from page 2 menu (Persons #1, #2, and #3), (2) each person's Behavior Support Plan (BSP) (Person #3), and (3) documenting each person's behavior as it occurred in accordance with the BSP (Person #3). Findings Included: 1) A review of the Physician Order Sheets and nutritional assessments showed that Person #1 was prescribed a high-fiber, 1500 kcal diet; Person #2 an 1800 kcal diet with no concentrated sweets; and Person #3 an 1800 kcal diet for weight gain. On 08/25/2026 at 5:20 PM, during a dinner observation, Direct Support Professional (DSP #2) stated he was following the portion sizes listed on the menu while preparing sloppy joe, brown rice, and mixed vegetables. Person #1 received four scoops of sloppy joe, four scoops of brown rice, and six scoops of mixed vegetables, which were puréed and divided between dinner and the next-day lunch. Person #2 received two scoops of sloppy joe, one scoop of brown rice, and two and a half scoops of mixed vegetables. Person #3 received one scoop each of sloppy joe, brown rice, and mixed vegetables for dinner. DSP #2 also stated that the DSP preparing dinner was responsible for preparing meals for the following day, and that next-day lunch portions for Persons #1 and #3 were determined to use container size until filled. At 6:16 PM, when asked, DSP #2 provided the menu available for DSPs to follow, which listed Regular, Puréed, Double Portion, Diabetic/Low Cholesterol, and 1200 kcal diets; menus for the prescribed 1500 kcal and 1800 kcal diets were not present. During an interview on 08/27/2026 at 2:04 PM, conducted on speakerphone with the House Manager (HM) and the Qualified Intellectual Disabilities Professional (QIDP) present, DSP #3 acknowledged the findings. The HM and QIDP stated they learned of the issue after discussing with DSPs how dinner had been prepared on the date of the surveyor's observation and instructed staff to follow the menu. At 2:21 PM, the QIDP showed the surveyor an electronic copy of menus that included portion sizes for the prescribed 1500 kcal and 1800 kcal diets; however, she stated she was waiting for the nutritionist to send the signed training attendance sheet, and no nutrition training documentation was presented. 2) A review of Person #3's BSP documented	18270		

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18270	Continued from page 3 targeted behaviors including agitation, physical aggression, and frequent toilet flushing. The BSP also documented proactive strategies directing staff to avoid serving breakfast foods the person dislikes, including pancakes and waffles. On 08/26/2026 at 6:46 AM, during a breakfast observation, Direct Support Professional (DSP #7) approached Person #3, who was sitting on the couch, and stated, 'I know you do not like pancakes, and I know you like waffles, so I prepared a waffle for you.' At 7:04 AM, when served waffles and sausage for breakfast, Person #3 refused the meal, walked to the kitchen cabinet, selected a box of Cheerios, and handed it to DSP #7. DSP #7 poured the cereal into a bowl and served it dry, stating the person does not like milk. Person #3 ate the dry cereal. At 8:03 AM, DSP #7 stated during an interview that Person #3 liked waffles, which was inconsistent with the BSP directive documenting that the person disliked both pancakes and waffles. When asked whether she had received training on Person #3's BSP, DSP #7 stated that she had been trained. A review of the training record showed that DSPs, including DSP #7, had received training on Person #3's BSP; however, observations demonstrated that DSP #7 did not implement part of the proactive strategies required by the BSP. 3) A review of Person #3's BSP documented that the person has aggressive behavior, including inappropriate touching without permission, and requires staff to document these behaviors as they occur. A review of the training signing sheet documented that the psychologist provided training to Direct Support Professionals (DSPs) on Person #3's BSP. On 08/26/2026 at 8:04 AM, DSP #7 arrived at the home and stood in the dining area speaking with Person #1. Person #3 approached DSP #7, placed his right hand on her chest above the breast and his left hand on her shoulder, and bent slightly forward so that his face was close to hers. DSP #7 stated, 'Let's go to your couch so you can sit,' and gently released him. As they walked toward the couch, Person #3 again placed his right hand on her chest while walking behind her.	18270		

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18270	Continued from page 4 On 08/27/2026 at 1:46 PM, a review of DSP behavior data collection records for the period 08/18/2026-08/27/2026 showed no documented behaviors for Person #3. At 1:53 PM, during a phone interview while the Qualified Intellectual Disabilities Professional (QIDP) was present, DSP #7 stated that the behaviors were not documented because she considered them to be the person's normal way of communicating. The QIDP then acknowledged that the behaviors should have been documented and stated that staff would be retrained.			18270			